

GOLIVE 2 USER MANUAL

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ACTIVATE CELL SERVICE

Cellular service is required if you want to have photos delivered to your mobile device and/or email, regardless of whether you use Premium or Auto service for photo delivery. Cellular service enables the camera to send photos, status reports, and videos. (Premium service required for video transmission.)

You may purchase cellular service either from Spartan Camera (AT&T, Multicarrier, and Verizon models) or from your phone carrier (by adding it to your existing cell phone plan). Data service through Spartan Camera includes premium service at no additional charge.

Before you begin, locate your camera's IMEI number, which is printed on a sticker inside the camera.

Spartan Camera

Data service from Spartan Camera includes Premium service (app, portal).

1. Log in to your account at https://my.spartancamera.com/. If you don't have an account, you must register and then you'll be able to log in.

2. In your account, go to SUBSCRIPTIONS > DATA PLANS, select Activate Camera, and enter your camera's IMEI, and choose a data plan.

Your Cellular Carrier
You can add the camera to your cell phone plan by contacting your carrier's customer service department or going to a carrier store.

If you want to use Premium service (app, portal) for your camera, you may have to purchase premium service based on where you activated cell service.

Premium service is included at no extra charge with Spartan Camera data plans.

When using carrier data plans from AT&T, Verizon, or US Cellular or any other cellular carriers, additional months of Premium service cost $3-4/month, depending on how many credits (months) you buy at a time and can be purchased through Spartan.

When using a carrier data plan from Cellcom, the Premium service cost of $4 is conveniently billed on your Cellcom monthly bill or as part of your Advance Pay replenishment*.

If you camera was previously activated through Bluegrass, you can reactivate your device either through Verizon or your spartancamera.com account.
*Prices are subject to change without notice.

SETUP AND REGISTRATION

1. **Setup Prep**
    a. **Battery**: With the power switch OFF, insert batteries into the battery compartment. Use 12 (recommended) or 6 (either top or bottom bay) 1.2-1.5v AA batteries or you can use an external power source with or without internal batteries.The following types of batteries can be used:
        - High-performance alkaline
        - Lithium
        - Rechargeable NiMH

        For longer battery life, you can connect the camera to a direct-connect solar panewith an extended DC plug adapter (no external battery) or to a 12V external battery (with or without solar panel). When using a direct-connect solar panel, we recommend using 6 AA batteries (in either the top or bottom bay).

    b. **SIM card**: The sim card is already pre-installed in the GoLive models.

    c. **SD card**: Insert a MicroSD card (name brand; up to 128GB; class 10; 80 MB/s or faster preferred, Not a standard full size SD card) into the SD card slot. Refer to the card symbol on the case for proper orientation.

    d. **Antenna**: With the rubber gasket between the base of the antenna and the antenna jack on the top of the camera, screw the antenna onto the antenna jack. The rubber gasket must be in place to prevent leaks. Make sure the antenna is screwed in all the way but be careful not to over-tighten it.

2. **Activate Data and Register Camera**

    Cellular service is required if you want to have photos delivered to your mobile device and/or email, regardless of whether you use Premium or Auto service for photo delivery. Cellular service enables the camera to send photos, status reports, and videos. (Premium service required for video transmission.)

    You may purchase cellular service either from Spartan Camera (AT&T and Verizon models) or from your phone carrier (by adding it to your existing cell phone plan). Data service through Spartan Camera includes premium service at no additional charge.

    1. Download The Spartan Camera Management App*: Android | iOS
    2. Open the app, and tap the Register button to create an account, or Login if you have an existing account.
    3. Check your email and tap the activation link (If registering a new account).
    4. Return to the app. Login, and tap on the + icon located in the upper left corner.
    5. Scan the camera's IMEI/MEID barcode by tapping the icon on the right, or manually input the IMEI/MEID numbers.

6. Depending on your device type, you may be asked to enter the ICCID number below. Then tap on the Next button.
7. Here you can pick a data plan and tap on Select to proceed. If you already purchase your data, tap on the text "Already Activated..." on the bottom of the page.
    a. If you picked a plan, then fill out the billing information, and proceed to checkout. Once it's complete, you'll be taken back to the Home page, and your camera will show up on your account.
    b. If you tapped on "Already Activated...", then follow the instructions on the screen to locate your registration code for the camera. Input the code and tap Done.

If you are unable to download or access the **Spartan Camera Mobile app then please proceed to the steps "Alternative Setup Using the **Web Portal**" below.*

2b. Setup Wizard (skip if you completed step 2)

If you already activated the camera, and does not have access to the mobile app or Spartan Camera website. Then follow the Setup Wizard to register your camera with an email.

1. Slide the power switch to the ON position. The camera will enter Preview mode. The screen will display Searching network, please wait. Please do not press any keys., then a tower symbol, signal strength bars, and the carrier name will appear briefly at top left corner of the screen.
2. The Setup Wizard will start.
3. Use ◄ and ► to scroll through the choices and select your Timezone then press the OK button to Update.
4. After a few seconds, the update should be successful and the date, time, and timezone will be displayed on the screen. Press the OK button to proceed to the Next screen.
5. On the Add to Spartan Camera account, choose Using the camera then press the OK button.
    a. Follow the prompts to enter your email address, then return to the screen that displays your email address, then press the OK button to Register. The camera will display message that the email has been sent.
    b. Check your email account for the message, click the link in the message, then log in to your account (or follow the prompts to create one if you don’t already have one). Your camera will be displayed on the portal CAMERA MANAGEMENT screen.
    c. On the camera, press the OK button to verify that registration is complete, then press the ☰ Menu button to return to the Preview screen.

3. Finalizing Camera Setup

The following steps are optional, but we strongly recommend that you go through all of them before you deploy the camera.

1. **Format the SD** card. *It is very important that you format the SD card in the camera before using it and it is a good idea to format it again every so often*.
    - With your camera on Setup mode, press the **Menu**, and navigate to the System tab.
    - Scroll down to Format, press the **OK** button
    - Select Yes then press the **OK** button again.
    - Then press the **Menu** button twice to exit the menu and return to the Preview screen.

2. **Review and Update your Camera Settings** - see Camera Setting Reference for the setting functions and details.

- App - On the app's Home page, tap on the Menu icon next to your camera. Then tap on Camera Setting.
- Web - Log onto your account on my.spartancamera.com/home, then either…
    - Next to your camera, there's a drop down menu called Manage Camera, click on that and select Change Settings.
    - Go to the Camera menu on the top, then tap on Camera Settings. Use the drop down on top to select the different cameras on your account.

3. **Send a Test Photo**: in Preview mode, press OK to take a picture then OK again to send it.
    - With the camera displaying the Preview screen, aim it at something and press OK to take a picture.
    - Press OK again to send the picture.
    - The screen will show Setting…, Sending…, Sent.
    - If you can see the picture on the MY CAMERAS > Camera Management or Manage Photos page, Premium service is working.
4. **Set your Account Timezone**:
    - **App**: On your mobile app, tap on Account > Account Options > User Profile, Select the Region and Timezone, then tap on Update.
    - **Web**: Log onto your account on my.spartancamera.com/home. On the top menu, go to ACCOUNT > click User Profile. Select the Region and the Timezone, then click the Update button.

5. **Update the camera firmware** if your camera's firmware is not the latest version.
    - On the app, view the **Status Report** page (tap the camera menu button, then Status Report; or tap the signal bars/battery indicator). If there is an Update button beside **Firmware Update**, tap it. If your firmware is current, the message "Firmware is up to date." will be displayed.

- Or on the web site, log in to your account, CAMERAS, Firmware Update. If there is an *Update* button in the Action column, click it. If “Current” is shown, your firmware is current.

  Take and send another manual photo. After the screen says the photo has been sent, it will indicate that it is downloading and updating the FW, then it will restart and come back up in Setup mode.

  If you have trouble updating the firmware over the air (either method above), then update it manually using the instructions in the How to update firmware Knowledge Base article linked on the Spartan Camera – User manual page.

4. Deploy Camera

1. After setting up and testing the camera, position it on the target area. You may want to manually take and send a Test photo again before arming the camera. The camera will take pictures as programmed. The height you mount your camera depends on what your targets are, but 2-4 feet off the ground is generally best for wildlife, depending on the size of the animals you want to photograph.

2. The green light on the front of the camera should flash for a few seconds to give you time to move out of the area.

3. Important: Before you retrieve the SD card or change the settings, turn the camera off by pushing the power switch to the OFF position.

4. Check your battery charge by pressing and holding the Right arrow while in Setup mode, and it will show the voltage of all connected power sources.

5. To manually arm the camera, press the Left arrow 3 times, then when the camera asks if you want to arm, press OK. The camera’s screen will turn off and will arm automatically.

Camera Setting Suggestions

1. **Sensitivity**
   This sets how sensitive the camera is to a difference in temperature between moving objects and the environment in its field of view. Typically it is best to set this to Low if the camera is in an environment colder than 40 °F, Normal for between 40 °F and 80 °F, and High for temperatures higher than 80 °F
   Please adjust this setting based on the current temperature in your location or where you'll be deploying/testing the camera.

2. **Timelapse Interval**
   This is the setting that makes the camera trigger automatically every time that the Timelapse interval elapses. So if this is set for 1 hour, then the camera will take a photo/video every hour regardless of motion.
   If you do need to use Timelapse, we recommend setting it on hourly based intervals. Otherwise, make sure to leave this setting to OFF.
3. **Camera Mode: Photo, Video, Photo+Video**
   In Photo or Video modes, the camera will take/send the photo(s)/video*.
   In Photo+Video mode, it will take a photo and start recording a video* two seconds after it takes the photo. The camera will send the photo but it will not send the video unless you request it using the app or website.
   *Video transmission is only available when used with the Premium Service for models that are capable of sending videos.
4. **Start-Stop**
   This sets a time period when the camera is allowed to actively take pictures. When either one of these is set, the camera will ignore the normal Trigger and Timelapse interval settings and use the interval settings under each Start-Stop instead.
   Please know, once you set either a Start or Stop time, the camera will only work within that time set. If you want the camera to work 24/7, then set these settings to OFF.
5. **Daily Limit/Max Photo per day**
   This sets the maximum number of photos the camera is allowed to send each day. For example, if you set it to 25, then the camera will send up to 25 photos, then any photos taken after that will not be sent although they will be saved to the SD card.
6. **Scheduled Event**
   It is recommended that you set several scheduled events, either status reports or photos. There are nine available events for you to set, plus Scheduled Event [01], the default daily status report that you can set the time for. You will probably want to use most or all available events at least for status reports throughout the day so that you don’t have to wait too long to get requested HD photos or video downloads (for those models that are capable of transmitting video).

Alternative Setup For Cellular Models

Using Web Portal

1. my.Spartancamera.com Account:
    a. Using a web browser on your computer or phone, go to www.spartancamera.com.
    b. Sign in to your account. If you don't already have an account, register for one, then sign in under Camera Management.
2. Data Service:
    a. Go to the menu SUBSCRIPTIONS on top , and in the dropdown, click on Data Service.
    b. Input your camera IMEI/MEID and follow the instructions on the page to activate the data plan for your camera. If you already activated the data plan, then proceed to step 5.
3. Register Camera:
    a. Go back to my.spartancamera.com, then click on the button + Add New Camera.
    b. The page will ask for the following information:
        i. Camera Description - How would you like to name your camera.
        ii. Module ID (IMEI/MEID) - The Module ID (MEID/IMEI number) is displayed on the camera packaging, on a sticker and on the Register Camera screen after you select the Register option and press OK. It should also be visible on the camera Information screen. This is an alphanumeric value, normally 14 or more characters in length, that is unique to each camera.
        iii. Registration Code
            1. Set the camera switch to ON and when you have a signal, press the Menu button then select the Wireless menu.
            2. Verify that Send Mode is Instant and the Send Via is Premium. Press OK after making any changes.
            3. Select Register Camera, press OK, and wait several seconds. If registration is successful, the camera screen will show your Module ID (IMEI) and the registration code. If registration is not successful, repeat this step. Write down the registration code or take a picture of the information on the camera screen.

    After you've gather and input the information above, check the box to agree to the terms of use and privacy policy, then click the Add this Camera button to finish.

    If you input the values correctly, you will be taken back to the Camera Management page where your newly registered camera will show up.

MENU SETTINGS REFERENCE

Camera Navigation Guideline

When in Setup mode, press the **Menu** button to access the *Setup* menu on the camera.

Navigate the menus using the following keys:

- Press ◄ or ► to move between the tabs (submenus).
- Press ▲ or ▼ to move among the submenu items.
- Press ◄ or ► to change the value for an item.
- Press the **OK** button to save all changes you've made to settings in a tab.
- Press **Menu** to return to the main menu (tabs) or to exit *Setup* mode (back one level).

<table>
<tr><th colspan="2">Setting Items</th><th colspan="2">Description</th></tr>
<tr><td rowspan="12">Camera Settings</td><td>Mode</td><td colspan="2">Photo, Video, or Photo + Video.</td></tr>
<tr><td>Photo Size</td><td colspan="2">4M or 8MP (GoLive 1&2)</td></tr>
<tr><td rowspan="4">Photo Burst</td><td colspan="2">Photo:</td></tr>
<tr><td colspan="2">1, 2, 3. Set the number of images taken for each trigger. The camera will transmit all photos when burst is 2 or 3.
Burst Interval: Short, 1 sec, 2 sec, 3 sec. The time between burst photos if Photo Burst is set to 2 or 3.</td></tr>
<tr><td colspan="2">Photo + Video:</td></tr>
<tr><td colspan="2">1 photo only</td></tr>
<tr><td rowspan="7">Video Size</td><td colspan="2">Transmittable with Premium, not transmittable with Auto or with Send OFF</td></tr>
<tr><td colspan="2">800 * 480</td></tr>
<tr><td colspan="2">1280 * 720</td></tr>
<tr><td colspan="2">1920 * 1080</td></tr>
<tr><td colspan="2">Not transmittable in any mode (Send OFF only)</td></tr>
<tr><td>720P (native)</td><td>1-30 seconds, selectable in 1-second increments.</td></tr>
<tr><td>1080P (interpolated)</td><td></td></tr>
</table>

	Video Length	5 sec, 10 sec (320*200 or 1024*576) 1-30 seconds, selectable in 1-second increments (720P, 1080P).
		5-30 sec in 5s intervals, 10s default
	Sound	On/Off
Trigger Settings	**Sensitivity**	Off (turns off motion sensor) Low (temps below 10° F.) Normal (10° F-80° F) High (temps above 80° F).
	Trigger Interval	Time between when a motion-triggered photo is sent and the next photo can be triggered. Options: 0-55 seconds in 5-second intervals, 1-60 minutes in 1-minute intervals.
	Time Lapse	The camera will take pictures at specified intervals. When the camera is in Time Lapse mode, it also will be triggered by motion unless Sensitivity is set to Off. Options: 30-55 seconds in 5-second intervals, 1-59 minutes in 1-minutes intervals, 1-8 hours in 1-hour intervals.
	Start-Stop 1 & 2	The camera can be set to operate using different settings during specific time periods. To enable this function, select On then press OK to access the Start-Stop menu. You can set one or two start/stop intervals. For each, you can set start and stop times, trigger interval, and time lapse interval. The trigger intervals and time lapse intervals are the same as for the regular Trigger Interval and Time Lapse settings. The start-stop setting will override all other general camera settings. If you set two start/stop times, make sure that the times do not overlap.
	Start-Stop 3 & 4	Same function as Start-Stop 1 & 2, just 2 additional time intervals that can be set separate from Start-Stop 1& 2.
	Work Day	Select All or one or more days of the week for the camera to take photos.
System Settings	**Clock**	Set the date and time. If you want the photo info strip to show the correct date and time, you must set the clock when using Auto or regular trail camera mode. If you are using Premium, set the time zone from the app or web portal and the camera will maintain the correct date and time by getting it from the

		server.
	Arm Camera	Yes/No. Choose Yes to arm the camera immediately. You can also arm it by long pressing … in Preview mode and choosing Yes.
	Time Stamp	On if you want the photo info strip to show the date/time, Off if you don't.
	Flash Power	High (distances greater than 15 feet) Low (distances of 15 feet or less)
	Format	Format the SD card. (This will erase all data on the SD card and cannot be undone.)
	Overwrite	On or Off. The On setting sets the camera to delete the oldest photo/video to write the newest if the SD card is full. If this is set to Off, the camera will stop taking pictures or recording videos when the SD card is full.
	Default	Restore all settings to factory default values.
	Information	Show hardware and firmware versions and IMEI.
	Password	Off/On. Set a 6-digit password.
	Beep	On/Off
	FW Update	Manual firmware update from SD card
	LED Indicator	On/Off
	Debug Switch	Off/On. Useful to help tech support troubleshoot
	Camera Server	For testing purposes only. Not for end-user use.
	Save Log	On/Off. Used to save logs to SD card when Debug Switch is On.
Wireless Settings	**Send Mode**	Instant (send photo instantly) Off (camera functions as a regular trail camera).
	Name Tag	Up to 8 characters to appear on the photo info strip. (Auto or regular trail cam mode. For Premium, use the app or portal.)
	Live Stream	On,Off. While On, the camera will connect to the Live server to receive Live commands such as live streaming, take a photo now, and receiving other Premium mode commands

		immediately instead of waiting for the next photo or status report.
	Register Code	Get the registration code needed to add the camera to your Premium account.
	Register Email	Email address linked to your Spartan Camera account.
	Diagnostic	Hello Test (to test connectivity) Module FW Update (tech support use only) APN Setting (tech support use only, not all models) Additional options vary by model and are for tech support use only

Spartan GoLive, GoLive II

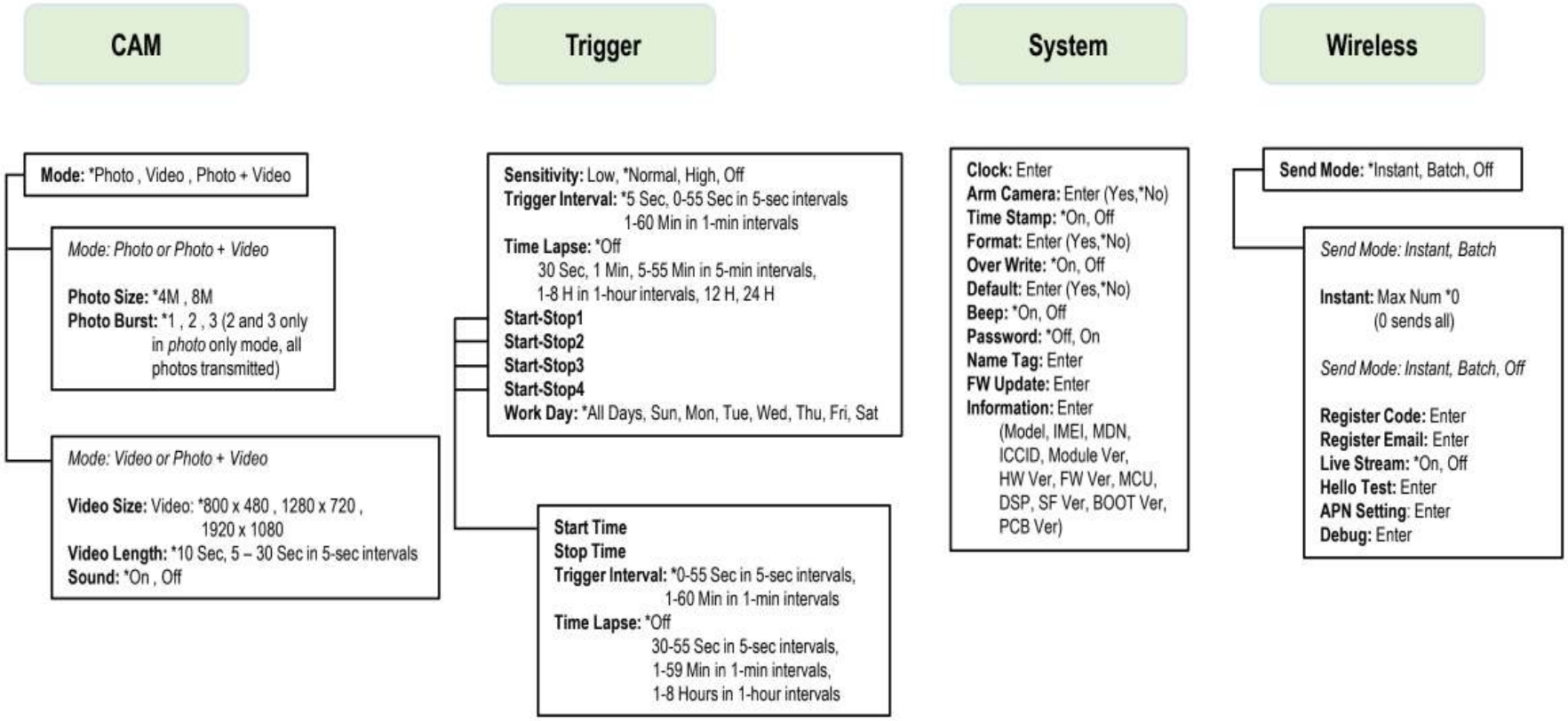
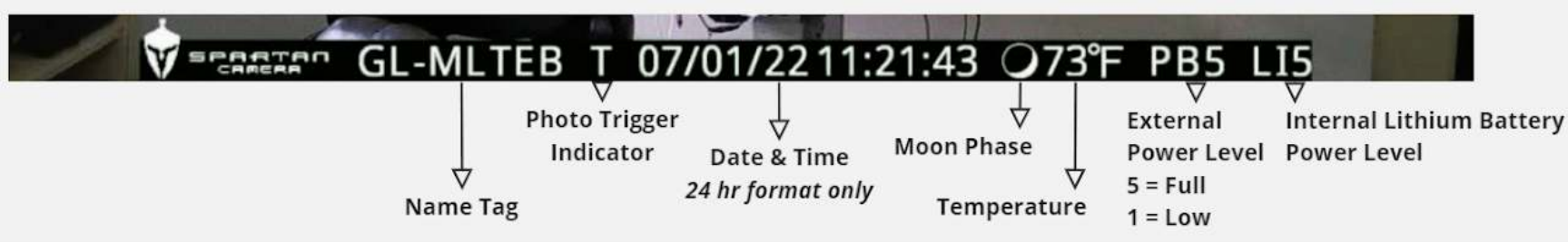


PHOTO INFO STRIP



The letter on the info strip at the bottom of the photo indicates what type of event caused the photo to be taken.

M = Motion-triggered

E = Event (a photo taken at a scheduled time or a manual photo)

T = Time-lapse

F = Photo taken after format SD card request

S = Requested photo (for the Take Photo Now command for GoLive and GoLive 2)

G = GPS Accelerometer triggered photo (For GPS Enabled cameras when Camera Tracker option is turned ON)

U = Firmware Update Successful

TEST THE CAMERA

Photo, Send mode "Instant"

1. Press the **OK** button to take a picture.
2. Press the **OK** button to send the picture to the portal/app or the **Menu** button not to send the photo.

Photo, Send mode "OFF"

1. Press the OK button to take a picture.
2. Review the picture using the instructions that appear in Access Photos or Videos section that follows.

Video

1. Press the OK button to start recording a video. The camera will record video until you stop it by pressing the OK button again or it runs out
2. Review the video using the instructions that appear later in this section in Access Photos or Videos section that follows.

Access Photos or Videos

1. With the camera in *Preview* mode, press the **playback** button to switch to *Playback* mode to view photos or videos.
2. Use ◄ or ► to move through the photos or videos.
3. Press the **playback** button again to exit *Playback* mode. Press **OK** to start playing the video clips.
4. Press **OK** to stop playing and return to playback mode.

View a Photo

- While viewing a photo, use ▲ to zoom in and ▼ to zoom out.
- While zoomed in, press **OK**, then use ◄▲▼► to pan the zoomed image.

View a Photo

- While viewing a photo, use ▲ to zoom in and ▼ to zoom out.
- While zoomed in, press **OK**, then use ◄▲▼► to pan the zoomed image.

Delete Photo or Video

Warning! Deleted files cannot be recovered!

1. While viewing a photo or video, press **Menu** to access *Delete Files*. to be able to select either *Delete Current File* or *Delete All Files*.
2. Press ▲ or ▼ to select either *Delete Current File* or *Delete All Files*.
3. Either press **OK** to execute (perform the deletion) or **Menu** to exit without deleting.

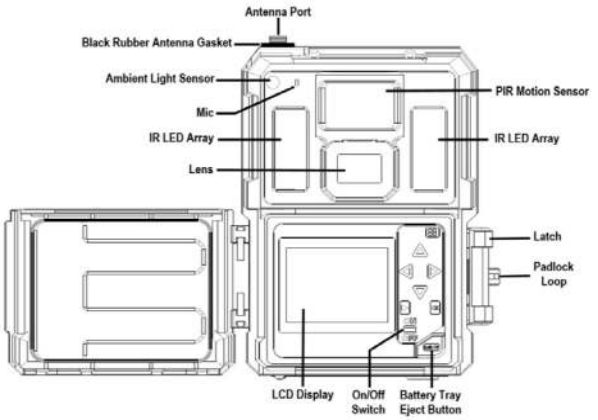
CAMERA DIAGRAM

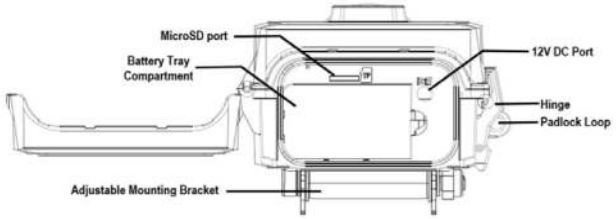
GoLive II

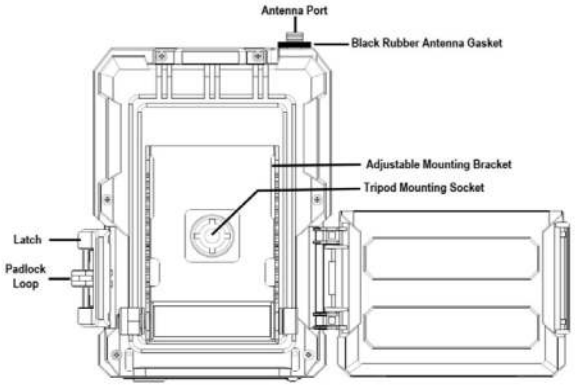
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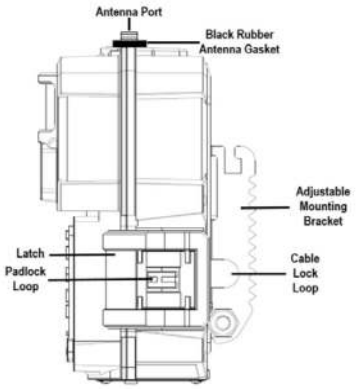
Camera
Antenna
Mounting strap
Quick Start Guide

Camera Body and Ports

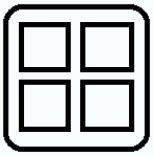








BUTTONS



Menu

- *Preview* mode: enter the *Setup* menu.
- *Setup* mode (menus): Go back one menu level. (If in a submenu, return to the main menu. If at the main menu, exit *Setup* mode).
- *Playback* mode: display the *Delete* menu so you can choose to *Del One* or *Del ALL*.



Arrows

- *Setup* mode: move between menu items, change values.
- *Playback* mode: ◄ ► move through photos/videos.
- *Playback* mode, photos: ▲ zoom in, ▼ zoom out.
- When zoomed in, press **OK** then use◄▲▼► to pan the image.



OK

- *Menu* mode: save parameter settings.
- *Preview* mode: take a photo or start recording a video manually.
- *Playback* mode, videos: play/pause video.

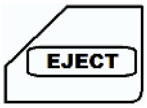


Playback button - In the preview window, switch between *Playback* and *Preview* modes



Power Switch

- OFF is to the left. ON is to the right.
- The camera will arm itself automatically after it stays idle in *Setup* mode for three minutes.



Eject

- Will Eject the battery tray from the bottom of the camera.

  Also giving access to the SD card slot.

Shortcuts in *Preview* mode:

- ▲ selects *Video* mode.
- ▼ selects *Camera* mode.
- **OK** takes a picture or records a video manually.
- Long press ◄ displays the *Arm camera?* choices, *Yes* or *No*, to arm the camera manually.
- Long press ► displays power information.

SPECIFICATIONS

Field of View	96°
Flash	Invisible Blackout IR LED, illuminates up to 60 feet, intensity is auto-adjusted
Trigger Speed	Image: 0.45s, Video: 0.4s
Image and Video Color	Daylight: color, Night: monochrome
GPS & Mapping	Camera Locator and Camera Tracker supported
Modes	Photo, Video, Photo + Video
Delivery Options	Premium (Instant or Batch send modes), None (Send OFF, functions as a regular trail camera)
Image Properties	4MP, 8MP with 16:9 aspect ratio
Transmitted Images	Thumbnails: 800 * 480 (Normal) or 1376 * 768 (Large)
	HD (upon request): 2688 * 1520 (4 MP), 3840 * 2160 (8 MP)
Photo Burst	1-3 (Photo mode) or 1 (Photo + Video mode)
Transmitted Video (recorded on SD card in Video or Photo + Video modes)	Resolution: WVGA (800 * 480), 720p (1280 * 720), 1080p (1920 * 1080) Length: 5s, 10s, 15s, 20s, 25s, 30s Frame Rate: 30 fps Aspect Ratio: 16:9
Live Streaming Video	Supported, Resolution: WVGA (800 * 480) Bitrate: 200 Kbps-1Mbps, auto-adjusted Frame Rate: 10 fps-30 fps, auto-adjusted
Video Sound	Supported (transmitted and live streaming)
Trigger Options	Motion (PIR), Timer (Time Lapse, Start-Stop)
PIR	Detection range: up to 80 feet (24 meters)
	Sensitivity settings: High, Normal, Low, Off
Trigger Interval	0s – 60min
Time-Lapse	30s – 24 hours

Start-Stop Times	Four
Work Day	Camera works every day or only on selected days
Scheduled Events	Send Status Report, Take a Photo, Batch Sending
Camera Password	Supported
Display Screen	2" IPS LCD, 480 * 360 resolution
SD Card	MicroSD, Class 10, up to 128GB
	Overwrite supported
SIM	Preinstalled, not removable
Power	Internal: built-in Lithium-ion cell, 5300mAh
	External: 6 or 12 1.2-1.5v ea AA (alkaline, lithium, or rechargeable)
	direct-connect solar panel, 12V SLA battery, 12V DC adapter
Solar Power	Direct-connect solar panel supported
Dimensions	5.6" H * 4.1" W * 3.3" D (14.2 * 10.6 * 8.5 cm)
Weight	1 lb. 4 oz. (573 g)
Operating Conditions	Temperature: -4 to 140 Fahrenheit (-20 to 60 Celsius)
	Humidity: 5% - 90%
IP Rating	IP65
Mounting Options	Tripod mounting socket (rear), adjustable angle rear bracket, mounting strap, security cable lock
Warranty	Two years if camera is registered, one year if not

GENERAL INFORMATION



Important: Please read the online documentation carefully before using your camera.

Thank you for choosing the Spartan GoCam.
The online documentation will help you get the most out of your new device.

You will also find other technical articles and more information about your camera and using Premium service at: www.spartancamera.com.

If you experience any difficulties operating this product,
please do not return it to the store.
Call Tech Support at 770-582-0004 9 AM – 6 PM EST, Monday – Friday or email us at support@spartancamera.com.

Customer Service Contact

E-mail: support@spartancamera.com
Website: www.spartancamera.com

Phone: 1-770-582-0004
9 AM – 6 PM EST, Monday – Friday

2707 Main Street, Suite 1
Duluth, GA 30096 USA

LEGAL INFORMATION

MANUFACTURER LIMITED WARRANTY

Terms and Conditions

Spartan Camera (SC) warrants our Spartan Camera products against defects in material or workmanship from the original date of purchase of the product by a consumer (the “Warranty Period”). The warranty period is variable dependant on the product. If a material or workmanship defect arises with regard to any Spartan Camera, and a valid claim is received within the Warranty Period, SC will (1) repair the camera using new or refurbished parts or (2) replace the camera with a new or refurbished product. For purposes of this limited warranty, “refurbished” means a product or part that has been substantially returned to its original specifications. In the event of a defect, these are your exclusive remedies. The warranty on any replacement product provided under this warranty shall be for the unexpired portion of the warranty period applicable to the original product.

In time periods during camera warranty, repair and or RMA shipping of Spartan Cameras, Spartan is not responsible for cellular data charges and is the responsibility of the end customer at all times.

The warranty agreement, as defined here, is the sole controlling terms. No other warranty information as published by SC, relating to other products, applies to the Spartan Camera series.

Shipping

Initial shipping of items to SC for warranty coverage is the responsibility of the customer. SC has no responsibility for any items lost or damaged during incoming shipment. It is recommended that all shipments made by the customer be insured. Before shipping any items for warranty coverage, an RMA must be obtained via phone or the SC website. Any items received without a valid RMA may result in delays in service or loss of the item. If your RMA is approved, your RMA number is only valid for 30 days from the date of issue, and only for items originally listed on the RMA request form.

Customers will need to ship back the item(s) within 30 days of receiving their RMA number. If a package is received after the RMA has expired, the warranty will be considered from the date it is registered with Spartan Camera. In addition, Spartan Camera reserves the right to charge a shipping and handling fee in connection with the fulfillment of any valid claim. This is displayed on the online RMA form.

If you did not contact our support staff and complete the RMA form from our website, please include $11.95 for return shipping & insurance (For U.S. customers only. CHECK OR MONEY ORDER ONLY, NON-REFUNDABLE). International customers pay a different amount of shipping & insurance depending on their location. Detailed information for this process will be included along with the RMA number.

Proof of Purchase or Proof of Warranty Coverage

We pride ourselves on providing top-quality scouting cameras for your hunting, research and security needs, and take quality seriously. We are constantly

evolving our designs to ensure our products do the best job possible. When requesting warranty coverage, we may require the following:

a) Warranty registration within 30 days of the original purchase date, via mail in warranty card or online at the SC website is **required** for warranty coverage to be valid.

b) We may require proof that the claim is valid. In this regard, we may ask you to, for example, trouble shoot service issues via phone, e-mail or other electronic means, return your product to us for warranty coverage verification, or provide such other proof to allow us to determine the validity of warranty coverage on your claim. This most likely will require you to send your product in to us.

c) We may require you to provide us with your purchase receipt as proof of purchase from an authorized dealer.

Exclusions and Limitations

Except for the limited warranty expressly set forth above or to the extent restricted or prohibited by applicable law, SC expressly disclaims any and all other warranties express or implied, including any warranty of quality, merchantability, or fitness for a particular purpose, and you specifically agree that SC shall not be liable for any special, incidental, indirect, punitive, or consequential damages for breach of any warranty of any type on any SC product.

In addition to and without limiting the generality of the foregoing disclaimers, the limited warranty does not, under any circumstances, cover the refund or reimbursement of the cost of any wireless data charges incurred while warranty

services are being rendered. Wireless data plan management is solely the purview of the account holder and should be managed accordingly if warranty service is necessary.

Warranty coverage is specifically limited to the original purchaser of the product and does not extend to any subsequent parties. Warranty coverage is exclusively limited to purchases made through an authorized dealer or retailer.

The refurbished item will carry, (1) the remaining balance of the warranty period of the original warranted item, (2) 90-day limited warranty, whichever is longer. The repair or replacement does not extend the original warranty period.

This warranty is void if the product housing has been removed, if the product's label, logo or serial number has been removed.

The following item are expressly excluded from warranty coverage:

- Any damage, malfunction or degradation of performance resulting from use of the product in an environment not meeting the operating specifications set forth in the user manual. Spartan Cameras are very water resistant; however, they are not waterproof.
- Any damage, malfunction or degradation of performance resulting from failure to properly prepare and transport the product as prescribed in published product materials
- Any damage, malfunction or degradation of performance resulting from improper use or connection to incompatible batteries, power supplies or memory.
- Any damage resulting from attempts by personnel other than SC representatives to install, repair or service the product unless directed by a SC representative.
- The replacement of items that have been abused, misused, or tampered with in any way.
- The repair of an item that has been modified or integrated with other products when the effect of such modification or integration increases

the time or difficulty of servicing the product or degrades performance or reliability.
- The performance of software or firmware updates or upgrades.
- The correction of user programing errors.

Unclaimed Items

Once an RMA agent has received and evaluated your device(s), they will send you an email to confirm what should be done with the device. It's the customer's responsibility to respond to any inquiry initialized from our RMA department. If the customer does not respond within 90 days, the device(s) will be discarded.

If the product is beyond the warranty period, the price for repairing or replacing the product may vary. Please allow 6-8 weeks for delivery.

Camera Repair

There will be a charge for repairs not covered by the warranty. Please contact Spartan Camera to determine more information and to discuss repair options not covered under warranty.

PRIVACY POLICY

Thank you for visiting www.spartancamera.com (the "Site") and reviewing the Privacy Policy of spartancamera.com. ("SC" or "we" or "us"). It is important to us that you understand what information we collect when you visit the Site either from a computer or a mobile device as well as any information that is uploaded to the site by your cameras. Herein we describe what we may do with that information for you below. This Privacy Policy also covers the collection of data from applications on mobile devices.

By using this Site, you consent to the terms of this Privacy Policy, and you signify your assent to all of the terms of this Privacy Policy and our Terms of Use. If you do not agree with any terms of this Privacy Policy or our Terms of Use, please do not use this Site or submit any personal information. Please take care to read our Privacy Policy to be sure you are informed about how your information may be used. Please also read our Terms of Use.

How Do We Use Your Email Address?

Spartan Camera will use your email address to contact you to manage your account. For example, we may contact you via email in cases where your account has zero premium credits and you have an active expiring camera as a convenience as well as error conditions relating to camera operation or wireless service issues. The web portal also allows you to maintain an email contact list for the delivery of photos and status reports. These emails and delivery functions are under your control. We do not share your account email or email contacts publicly or with any other parties under any circumstances.

Do We Use Cookies?

We use HTTP (or HTML) cookies to collect non personal information, to help remember you on future visits primarily. In the event of using a site shopping cart then a cookie may also be required for an eCommerce purpose.

Security Measures

While Spartan Camera has security measures to help protect the information under our control, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure.

- SC tries to protect your personal information and ensure the security of your communications on our systems, by maintaining physical, organizational and technological safeguards (appropriate to the sensitivity of such information) designed to protect it against unauthorized use, disclosure or access of the personal information we collect on this Site. However, we cannot ensure or warrant that any information you transmit to us will stay safe and secure and you do so at your own risk.
- Your information may be stored in whole or in part on equipment or in facilities leased or licensed from others. Although SC tries to keep your information safe, it relies on the statements of those vendors regarding the safety and security of their storage equipment and services as part of its evaluation. By using the Site, you agree that SC is not responsible if the storage equipment and services provided by others are not working like they are supposed to, and that you will have to seek any remedies from those providers, not SC.

Retention and Deletion

We keep your personal information only so long as we need it for the purposes for which it was collected, for the products and services that you are using, or to meet any legal requirements. We have retention standards, which meet these requirements. We destroy your personal information when it is no longer needed. Photo uploads by your camera devices are currently maintained for a 30-day period. Each night photos that are 30 days or older are purged from the server. We urge you to maintain your own backups of your images based on your particular needs.

TERMS OF USE

The latest terms and conditions are available at www.spartancamera.com/privacyterms.

Thank you for visiting www.spartancamera.com (the “Site”), operated by SpartanCamera.com, Inc. (“SC” or “we” or “us”). Please carefully read these Terms of Use (“Terms”) so you understand how we operate this Site, what we can offer and how we can work together. Please also read our Privacy Policy. By using the Site and the SC Services, you are agreeing to the Terms and Privacy Policy posted at the time of your visit.

About Us

Spartan Camera offers the Web Portal and associated Mobile Applications which are used to provide a premium function for the line of wireless cameras.

Our Customers

The Site is open to anyone, but some of the SC Services are only available to registered members (“Members”). You can visit the Site without registering and we will consider you a “User.”

Membership Responsibilities

When you become a Member, you agree to the following:

- You have provided true information when you registered to be a Member;
- You have given us a valid email address, and we may confirm upon registration, or at any time thereafter, via a confirming e-mail which may require a response to complete your registration or keep it active;
- You will notify us if something changes;
- You are not breaking any laws when you use the SC Services; and
- You will not violate these Terms as a Member.

If you become a Member, you are responsible for the Content and activities in your account, for protecting your Content with a secure password and not sharing your password with anyone. We recommend using a combination of numbers, symbols and lower- and upper-case letters to create a secure password.

Spartan Camera reserves the right to terminate your Membership at any time (even if you've paid), without warning for any or no reason, with or without prior notice or explanation and without liability and can even take legal action if needed.

For example, please note that it is our policy to terminate the accounts of Members who repeatedly infringe the intellectual property rights of others. We have a similar policy for Members who violate these Terms or commit illegal acts using the Site or Spartan Camera Services—although we may, in our discretion, instead deny, restrict or suspend access to all or any part of the Site or Spartan Camera Services or terminate a Member's account when something similar occurs.

You may cease use of the Services at any time. Even after you are no longer a Member, you will still be responsible for the promises you have made to us about your Content (defined below). You will be responsible for any damages that result from your breaking those promises as further outlined below.

Cost and Pricing

- Visiting: There is no cost to visit the Site or to register as a Member.
- Free Credit: Each newly registered Spartan GoCam camera will add one free credit to your account providing full use of the

portal services for one month for one camera. This is not applicable to all models.

- Premium Service: These are in the form of monthly credits that you purchase online. A monthly credit will provide for a single camera to operate for one month on the web portal and in conjunction with our free mobile applications. If you are a user of one of these services, we consider you a “Paying Member.” All Terms apply unless explicitly stated.
- When you subscribe to a Spartan Camera Data Plan, the plan will auto-renew either when the data plan has expired or you have reached the data limit, whichever comes first.

Content Limits

Spartan Camera continues to grow and get better because of users like you (Thank you!). Each camera that consumes a monthly Premium Service credit is provided with one month of photo uploads and other real time interactions using the web portal and mobile applications. Photos are maintained on our server for up to 30 days before they are individually purged. There are no restrictions on the number of photos a camera can upload including thumbnails and high res images during the 30 days of operation. Your device wireless plan covers the bandwidth used and your Premium Credit provides complete use of the portal and mobile apps for your active devices.

Content & Privacy

You retain all your rights to any Content you submit, upload or display on or while using Spartan Camera services. This means that you own all the Content you post and are responsible for its settings:

- Your content is considered private and not visible to other users or the public internet.

- It is considered a misuse of the Premium Service to provide your user credentials publicly and doing so may result in termination of your account and removal of your content.
- Providing direct links to your content is also prohibited.
- By allowing your camera to upload photos, you are confirming that the Content is yours—no one else's—and that the uploading and use of your Content does not violate the privacy rights, publicity rights, copyrights, contract rights, intellectual property rights or human rights of somebody else. If we learn that you are infringing others' rights or are using Content that is not yours, SC has the right to remove this Content and you agree that you are responsible for any costs associated with the infringement.
- SC may moderate Content. However, we are not responsible for what you have uploaded and we are under no obligation to modify or remove any inappropriate Content.
- If you stop using the Spartan Camera Services, your Content may remain on the Site unless you actively remove your Content. Photos will be purged after a 30-day retention period automatically.
- In order to continue to improve the Site and SC Services, we may use software and other things on the Site that we own or that have been licensed to us ("Spartan Camera Software"). Spartan Camera has also created the look, feel and architecture of the Site and has posted certain images and videos ("SC Content"). Together the SC Content and SC Software are the "SC Materials." SC Materials are ours and remain ours. Except in viewing the Site, you agree that you will not copy, distribute, publicly perform, publicly display, reproduce or create derivative works from the SC Software.
- Our Webmaster and IT technicians reserve the right to investigate issues or problems on our server during the course of normal operation. This may mean that your content is visible to us during the diagnosis of said problems. We will take every precaution to maintain the privacy of your content at this time. If you are involved in a technical issue with the site software, it

may be necessary to study your account settings and content during the diagnosis of the issue.

Limits on Use

- It is a violation of these Terms to disrupt the Site or the way it functions, interfere with other Users' enjoyment of the Site or Spartan Camera Services or use the Site to deceive, harass or solicit people.
- It is also a violation to scrape the Site, fusker files, or otherwise make any use of data mining, robots or similar data gathering and extraction tools.
- It is up to Spartan Camera whether to terminate your use for violation of these prohibitions or similar activities.

Other Important Guidelines

- These Terms and the Privacy Policy can change. Again, please carefully read this document and our other policies. We may announce if any "big" changes are made, but so long as you've used the Site after the change, regardless of any separate notice, you agree to the current posted version of the Terms.
- Our Site is hosted in the US. There may be more or fewer protections for you in your country than here.
- Software available in connection with the Site and services offered through the Site (the "Software") is further subject to United States export controls. No Software may be downloaded from the Spartan Camera Services or otherwise exported or re-exported in violation of U.S. export laws. Downloading or using the Software is at your sole risk.
- These Terms are governed by, and interpreted in keeping with, the laws of the State of Georgia, regardless of any conflict of law provisions. You and Spartan Camera agree to submit to the exclusive jurisdiction of the courts located within the State of Georgia to resolve any dispute arising out of the Agreement or the Spartan Camera Services. YOU AND Spartan Camera

HEREBY EACH KNOWINGLY, VOLUNTARILY AND INTENTIONALLY WAIVE ANY RIGHT IT MAY HAVE TO A TRIAL BY JURY IN RESPECT OF ANY LITIGATION (INCLUDING BUT NOT LIMITED TO ANY CLAIMS, COUNTERCLAIMS, CROSS-CLAIMS, OR THIRD-PARTY CLAIMS) ARISING OUT OF, UNDER OR IN CONNECTION WITH THIS AGREEMENT. FURTHER, EACH PARTY HERETO CERTIFIES THAT NO REPRESENTATIVE OR AGENT OF EITHER PARTY HAS REPRESENTED, EXPRESSLY OR OTHERWISE, THAT SUCH PARTY WOULD NOT IN THE EVENT OF SUCH LITIGATION, SEEK TO ENFORCE THIS WAIVER OF RIGHT TO JURY TRIAL PROVISION. EACH OF THE PARTIES ACKNOWLEDGES THAT THIS SECTION IS A MATERIAL INDUCEMENT FOR THE OTHER PARTY ENTERING INTO THIS AGREEMENT.

- As a Member of SC Services, if you become aware of misuse of the SC Services by any person, please email abuse@spartancamera.com and include a sample of the misuse.
- You use the Site at your own risk and the Site and services are provided “AS IS.”
- We are not saying that the Site will meet any of your specific needs or that you will get any particular results if you use the Site. We are not responsible for the conduct of other Users on- or off-line.
- We encourage you to always keep backups of your Content. Spartan Camera is not responsible if any of your Content is deleted, or if any modification, suspension or discontinuation of the Site or services causes you to lose any Content—even if you’re a Paying Member.
- While we make an effort to keep the Site up and running at all times, we are not responsible for any errors, omissions, interruptions, deletions, defects, delays in operation or transmission, communications line failure, theft or destruction or unauthorized access to, or alteration of, any User communication, whether the result of our maintenance of the Site or any problems or technical malfunction of any network,

servers, software or equipment, Internet traffic or any other failure of any nature.

- We are not responsible for advertisements or applications or services that are posted on or through the Site, nor do we have any responsibility for the goods or services provided by our advertisers or via other websites or applications, including our print vendor.

Things to Keep in Mind

Though everything in these Terms and in our Privacy Policy is a binding contract, we need to let you know the following:

- Limitation on Liability. IN NO EVENT SHALL Spartan Camera BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY INDIRECT, CONSEQUENTIAL, EXEMPLARY, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES, INCLUDING LOST PROFIT DAMAGES ARISING FROM YOUR USE OF THE Spartan Camera SERVICES, EVEN IF Spartan Camera HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOTWITHSTANDING ANYTHING TO THE CONTRARY CONTAINED HEREIN, GOWIRELESS'S LIABILITY TO YOU FOR ANY CAUSE WHATSOEVER AND REGARDLESS OF THE FORM OF THE ACTION, WILL AT ALL TIMES BE LIMITED TO THE AMOUNT PAID, IF ANY, BY YOU TO Spartan Camera FOR THE Spartan Camera SERVICES DURING THE TERM OF MEMBERSHIP.
- Your Indemnity to Us. If you breach any of the representations made herein regarding your rights in the Content, or your uploading of Content violates any of the promises you have made, you agree to indemnify, defend and hold Spartan Camera, its subsidiaries, and affiliates, and their respective officers, agents, partners and employees, harmless from any loss, liability, claim, or demand, including reasonable attorneys' fees, made by any third party due to or arising out of your use of the Site and Spartan Camera Services in violation of that

and/or arising from any Content that you post on or through the Site and Spartan Camera Services.

- Some Obligations Continue Even After You've Gone. Even if you close your account or we terminate your Membership, you will still be responsible for indemnifying us for breaches that took place while you used the Site and Spartan Camera Services. Obligations you owed to us and Users of the Site, which by their nature are intended to survive closing or termination, will survive.

Image Delivery

- In order to comply with Internet and server protocols, any account that attempts to send images to an email address which repeatedly "bounces" or returns image messages as undeliverable will be blocked from service. Any email address associated with an account that results in a spam or violation of service report against Spartan Camera servers will be blocked from service.
- Due to the nature of image transmission via wireless networks, Spartan Camera is not responsible for delays in, or reception of, images transmitted by any Spartan camera.
- If you are using an MMS-to-email service provided by your wireless carrier and that service is discontinued or eliminated by your carrier, Spartan Camera is not responsible for the lack of this service or bound to provide a replacement.
- Spartan Camera reserves the right to make changes to Premium Service without notice.

The information in this document is subject to change without notice and should not be construed as a commitment by Spartan Camera. Spartan Camera assumes no responsibility for any errors that may appear in this document.

In no event shall Spartan Camera be liable for incidental or consequential damages arising from use of this document or the software and hardware described in this document.

This document and parts thereof must not be reproduced or copied without Spartan Camera written permission, and contents thereof must not be imparted to a third party nor be used for any unauthorized purpose. Contravention will be prosecuted.

Additional or updated copies of this document may be obtained from the Spartan Camera website.