BaoFeng Guarantee

We guarantee that your product will be 100% functional or we will issue you an immediate replacement. In addition, the product is covered by a 1 year manufacturer's warranty which will be honored by us through our office in Houston, TX. Our return policy is 30 days. All returns are subject to a 10% restocking fee and buyer pays return shipping.
The BaofengRadio US warranty is only available to users who purchase directly from BaofengRadio US using our online checkout system. Protect yourself by purchasing only through the links on this page.

Need further assistance with your product? We're here to help!
Call Baofeng Radio at (713) 893-8950
Email: sales@baofengradio.us
Hours of Operation: Monday - Friday
9:00 AM - 5:30 PM CST
Website: http://baofengradio.us/