Troubleshooting

1. Another serving is delivered by pet pawing at food bowl base; Make sure the food bowl is correctly attached so that when pet paws at base, it does not loosen the food inside. Also, verify the plastic paddles are intact so as not to allow food to fall through.

2. If “MEALS” is flashing, this indicates the unit did not completely deliver the full amount of food programmed for the meal.
    a) Turn unit off, empty the hopper and remove the hopper from base.
    b) Check for food jamming in the throat of the base
    c) Dislodge food jam. **Works best with .5” or smaller diameter food**
    d) Turn unit on and reset current time

3. Feeder does not hold food throughout the day and will dispense periodically. Make sure the unit is in a secure area to where it is not being bumped loosening the next feeding portion.

4. Unit does not feed pet at correct times; Please refer to the trouble shooting steps found in the owner’s manual. Check batteries and reprogram if necessary.