# Troubleshooting Guide

## Q: Receiver/Mobile App Abnormal Alarm

### A: Step1. Clear All Accessories(APP)

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| ① Tap "Settings" | ② Select "Clear All Accessories" | ③ Tap "Clear" to remove all paired accessories. | ④ A "Successfully Deleted" message will appear,confirming that all accessories have been removed. |

### Step2. Clear All Accessories(Receiver)



Press and hold the “Forward” button on the receiver for 5-10 seconds until you hear a “DING” tone. Wait another 5-10 seconds until you hear a “dingding” tone, indicating successful clearing.