Troubleshooting

Q1:The remote control can't control bike tail light.Please follow the order of ①②③ in A1 below to troubleshoot.

A1:

①:Make sure you have full charge the alarm taillight for activation before first use.(Note:Before first use,you have to charge and it will be activated ,better to full charge, the 1~4 grids flashing on right turn signal correspond to the battery level 1~4. When the right turn signal full stay on, the battery is fully charged.

②: Check whether the remote control can light up. If not,please replace remote control battery.If light up,try to repair the remote and the turn signal light again.(repair method:turn off tail light and enter disarm mode,press and hold the [light mode button/pair button]about 3s,the turn signal light will make a "Bi" sound and turn signal circulate flow,it enters the pairing program. →→→ press any button on remote control ,the taillight will make "BiBi" sound. The

alarm taillight and the remote have paired successfully.→→→Press [light mode button/pair button]again to exit pairing program and now you can use remote control.

③: When press remote control ,the indicator light flashes quickly to indicate that the key have entered the ANTI-ACCIDENTAL KEY LOCK FUNCTION,please unlock and use again.(unlock method:first press and hold remote control [electric bell button] and [right turn light] key for 3s ,the indicator light of the remote control is continuous on once,Done.

Q1:Cannot be charged.

A2:Some fast charger plugs are not compatible.Please change plugs and try again.

Q3:How to change sensitivity level for alarm?(NOTE: VOLUME CAN NOT BE ADJUSTED)

A3:https://www.amazon.com/ask/questions/Tx0Z0L98U7N6T7/ref=ask_ql_ql_al_hza

Q4:How to adjust the horn type?

A4:https://www.amazon.com/ask/questions/Tx3P7SGHNOHIKSI/ref=ask_ql_ql_al_hza

Q5:If the remote control is lost, can I buy a new remote control to re-pair it?

A5:If your remote control is lost when the host is in alarm state, it can't match the new remote control, at this time you need to wait for the power of the taillight host to run out before the alarm sound will stop, or open the back cover of the host, pull out the battery and reinstall then pair the new remote control.

If you encounter more usage problems, please contact onvianservice@hotmail.com, we will reply to your email at the first time.

This troubleshooting document is being updated.....