DEADBOLT EDITION



PGD728WE1

Lockly Secure Pro 2025 Version

Setup and Use

LOCKLY
Enjoy the freedom™



We’re here to help

Your Lockly smart lock comes with lifetime technical support. Feel free to contact us with any questions or comments.

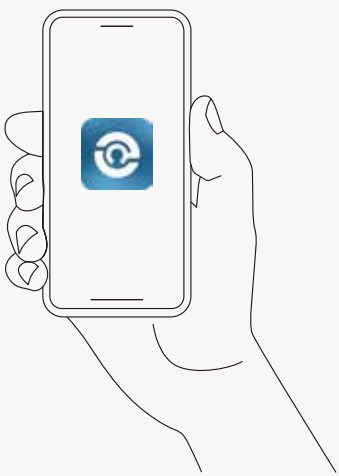
(669) 500-8835 help@Lockly.com support.Lockly.com

Setup

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Download the Lockly app

Scan or visit Lockly.com/app



Download on the App Store

GET IT ON Google Play

The Lockly app will guide you through final installation, setup, and creating your user profile for a more tailored and optimized experience.

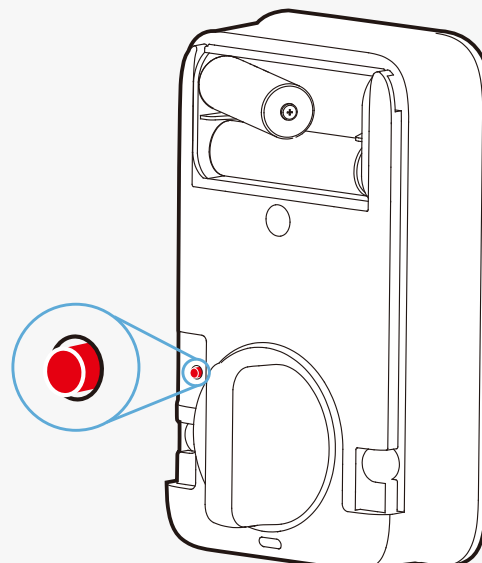
Install battery and start self-check

Ensure the batteries are full.

Install battery as shown.

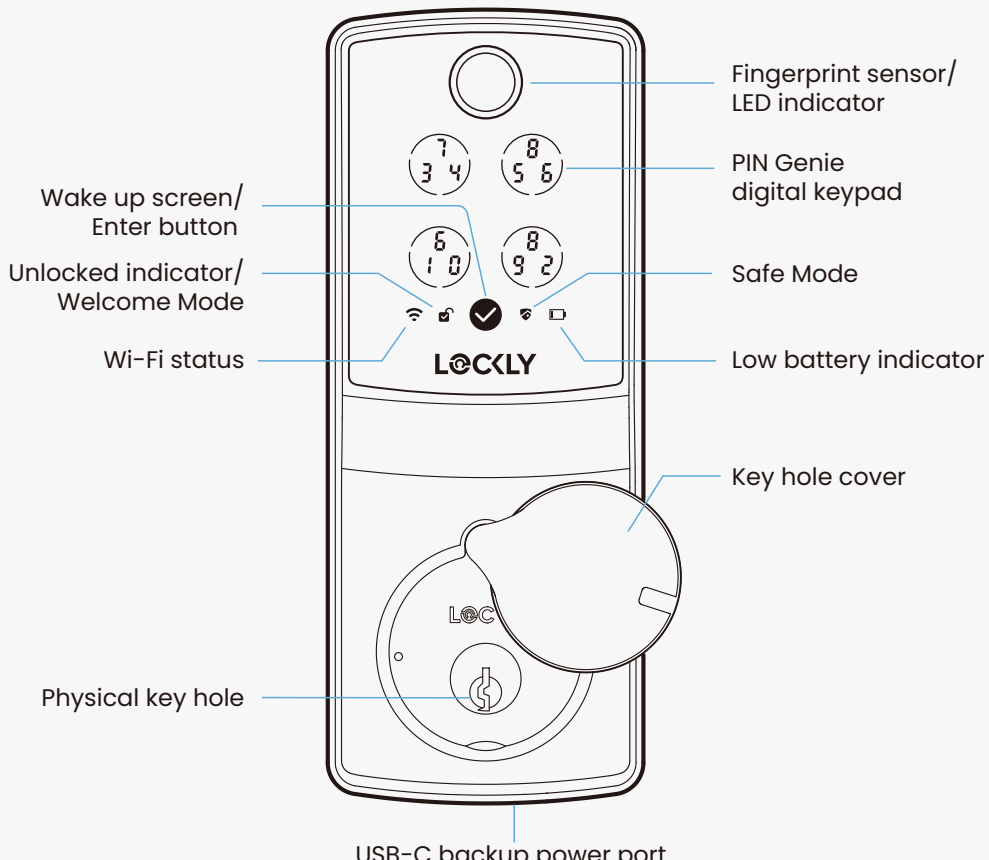
Perform self-check (skip if done)
Immediately hold the red program button for 4 seconds. The lock will perform a self-diagnostic by extending and retracting the deadbolt multiple times.

Open the Lockly app and tap (**+**) to add a new device. Locate your Lockly model and follow in-app instructions to continue setup.

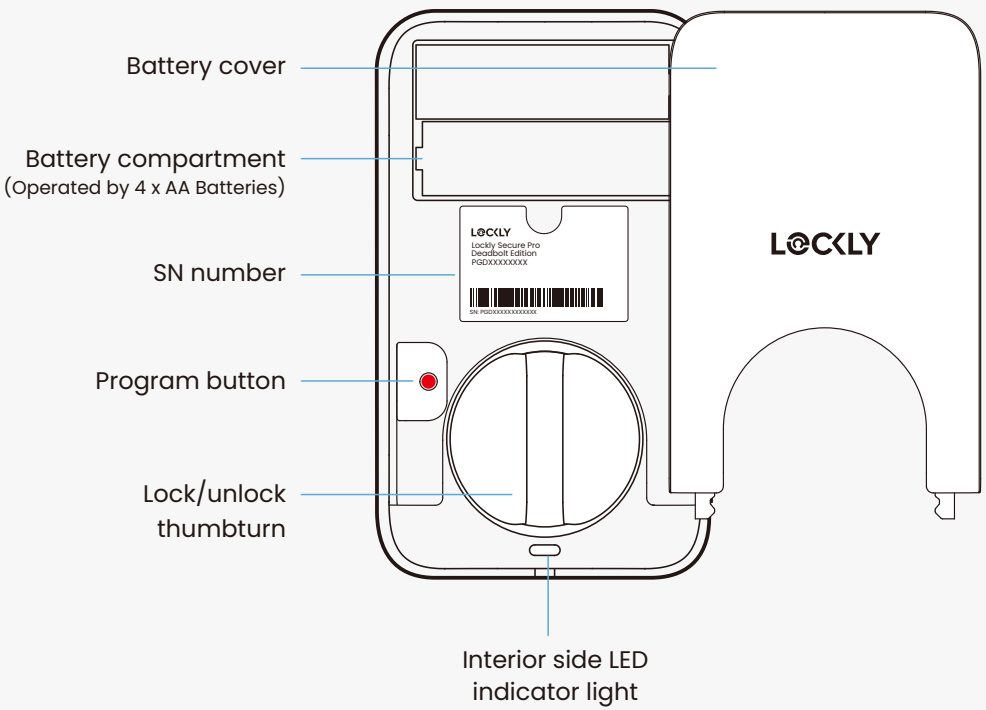


Getting to know your Lockly Secure Pro

Exterior



Interior

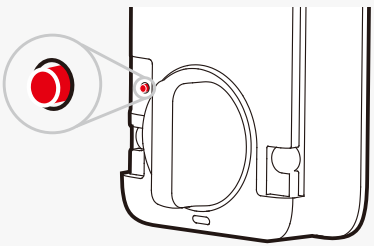

Battery cover
Battery compartment
(Operated by 4 x AA Batteries)
SN number
Program button
Lock/unlock
thumbturn
Interior side LED
indicator light
LOCKLY
Lockly Secure Pro
Deadbolt Edition
PGDXXXXXXXX
LOCKLY

Entering Programming Mode

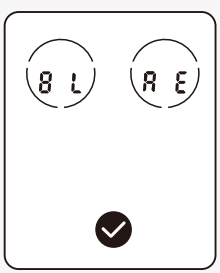
To enter **Programming Mode**, remove the battery compartment cover on the interior side of the Secure to expose the **Program** buttons.

Simply press the **Program** button to enter programming mode.

To end **Programming Mode**, press the **Program** button anytime. **Programming Mode** will automatically exit if the keypad is inactive for more than thirty (30) seconds.



Number	Mode
8L	Pairing Bluetooth
AE	Reset



After entering Programming Mode, your Lockly keypad's screen should resemble the one shown on the right.
Tap on 8L to enter Bluetooth into pairing mode.

When you actively turn off WiFi/Bluetooth through super power saving or custom power saving, you cannot turn on WiFi/Bluetooth again through the app. You need to manually press the Program button to temporarily turn on WiFi/Bluetooth. After 5 minutes of timeout, WiFi/Bluetooth will be automatically turned off.

If you need to reset, you must have your **Activation Code** available. The **Activation Code** can be found on the **Activation Code Card** that came with your smart lock. Once the smart lock has been reset, all the data previously stored will be deleted. See below which Reset procedure applies for you.

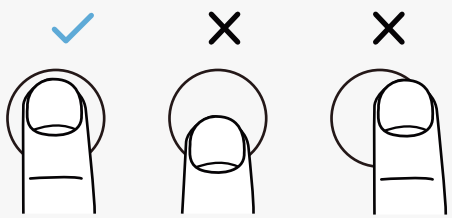
Direct Reset
Press the Program button briefly, then select the AE menu on the menu interface and enter the Activation Code. Confirm by pressing the confirmation button to perform the reset.

Reset via Lockly App
In the Lockly app, navigate to the Settings menu and choose 'Perform Factory Reset'. The smart lock will restart and reset itself. After the reset, you will need the Activation Code to reconnect with the app.

Set up fingerprint access

Fingerprint scanning

For fast and reliable fingerprint recognition, it's important to follow correct finger positioning when registering your fingerprints.



Alignment
Avoid positioning finger too high or low on the sensor.

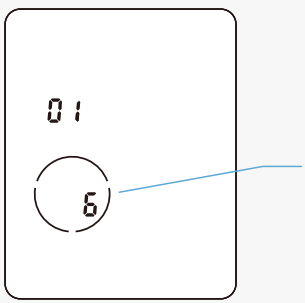
Avoid positioning finger too much off-center left or right.



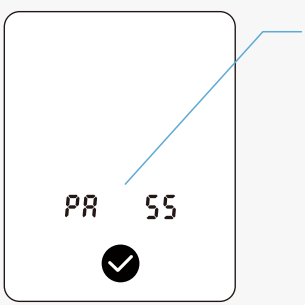
Angle
Keep finger straight and somewhat flat; avoid holding at an angle.

Adding a fingerprint

In the Lockly app, choose your lock then select “Access” and follow on-screen instructions.



Scanning process
Your finger will be scanned six times for optimal accuracy. The countdown shows in the lower-left circle of the digital screen, starting from six.



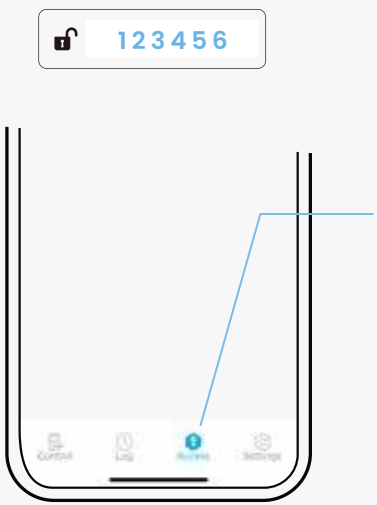
Place your finger on the sensor and hold still until you hear a beep. Slightly adjust your finger position and hold for each remaining scan until you hear a longer beep with the word "pass" indicating a successful scan.

If fingerprint registration fails, repeat process.

Adding additional access codes

Access code types

Set permanent, recurring, time-based, or one-time use access codes.



Default PIN code

The default PIN code is 1 2 3 4 5 6. During setup, you will be prompted to set a new code to replace it.

Adding a code

Select your lock from the Lockly app, then select **Access** then **user, Access Code** and follow the on-screen instructions to setup the various types of codes.

Your new Lockly **Access Code** can be any combination of **6 to 8 digits**. Once a new Access Code is entered, the **Default Access Code of 123456** would be deleted. A maximum of 52 sets of Access Codes can be stored for use at any given time. To add more than 52 sets of Access Codes, you must delete an existing Access Code before adding a new code.

There are different types of Access Codes that can be generated using the Lockly app. Each type of access code have different levels of permission you can select for your guests, tenants, deliveries, helpers, etc., Get the latest updates on access codes, visit: support.lockly.com/faq/accesscodes/

Use

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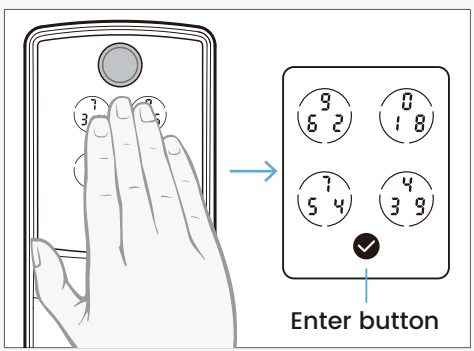
Unlocking using Access Codes

How to Use the Keypad

There are a total of **five (5) buttons** on the keypad as shown in the example image to the left. The numbers in each button may differ than what is shown on your device than what is displayed here.

To enter your required digit, just simply press the circle where your number is shown. You do not need to press the actual number as anywhere within the circle will suffice.

The button on the bottom is the **enter button**. You will be pressing this button when you are done entering your **Access Code**.



Slide your hand across the screen to activate the keypad.

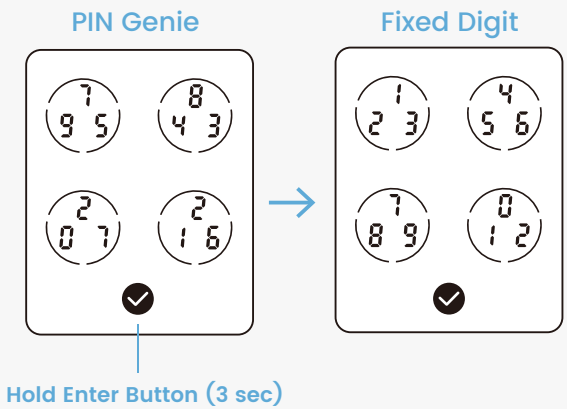
Enter your **6 to 8 digit Access Code** followed by the enter button. Press enter button anytime to reset if you entered the wrong digit.

If the **Access Code** entered is correct, the door will unlock. If the **Access Code** entered is incorrect, LED indicator will **flash red light.**

Note: the default PIN code is 1 2 3 4 5 6

Ten consecutive wrong attempts will put Lockly in “Safe Mode”.

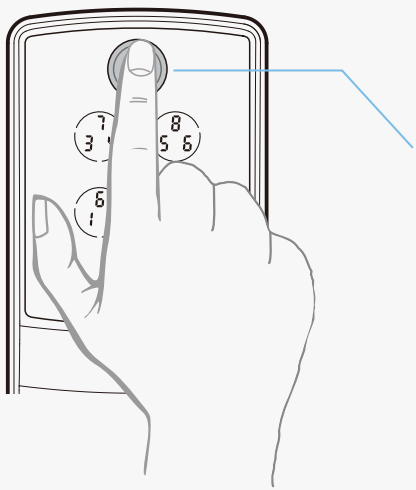
You may toggle between two types of keypad displays to enter your **Access Code.** The **fixed digit** version and the **PIN Genie** version (Recommended). Press and hold the **Enter Button** for 3 seconds to toggle back and forth between the two keypads.*(Sample display shown only)*



Temporarily boost screen brightness by pressing and holding any of the 4 circular number buttons for 3 seconds.

Unlock with your finger

Featuring advanced AI learning technology.



Place a registered finger flat and centered on the sensor.

Green circular LED: with a beep; door is unlocked.

Red circular LED: with two beeps; finger not recognized. Try again or try another registered finger.

Our advanced biometric sensor with AI learning technology recognizes your fingerprint in 0.2 seconds and improves in speed and accuracy with use.

Locking/Unlocking using App

Lock, unlock, and check status.

Unlock or lock
Choose your lock in the Lockly app, tap unlock or lock.

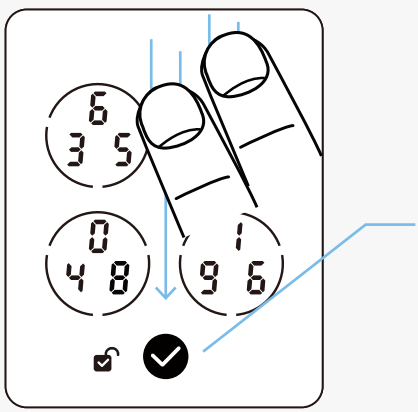
Remote app control
Unlock, lock, check status, and get notifications from anywhere on your smartphone.

History and status monitoring
Check real-time status and history on your smartphone.



Auto and manual locking

When unlocked the icon will appear on screen.



Auto-locking
In the Lockly app, set your desired time (example 5-min) under **settings** of your lock, **auto-lock timer.**

Lock using digital screen
Swipe top to bottom with two fingers when screen is off or press the enter button when screen is on.

Interior locking
Rotate the thumbturn on the interior assembly.

Lock with key
open the key cover by sliding the cover on either left or right direction to reveal the **keyhole**, insert physical key and rotate.

You can set auto-lock timing under your lock's setting in the Lockly app.

More Ways to Access and Control

Secure access, control, and monitoring options.



eKeys and eBadges
Share one-time, permanent, recurring, or revocable access with people you trust.



Voice control
Unlock, lock, or check door status through Amazon Alexa, and Google Assistant.



Offline Access Codes™
Grant one-time access through the Lockly app without needing an internet connection.



Welcome Mode
Temporarily keep your lock from auto-locking for more convenient trusted user access.



We introduce new features every year. Subscribe to our newsletter at lockly.com for product updates, tips, and the latest innovations.

More Ways to Access and Control



History and status monitoring
Check real-time status and history on your smartphone.



Air Transfer
Easily transfer user profiles between Lockly device for seamless setup and access management.



Set up user privileges
Grant sub-admin privileges to allow others to manage your property.



Manage multiple properties
Manage access control and reporting with LocklyOS, the cloud platform for property access management.

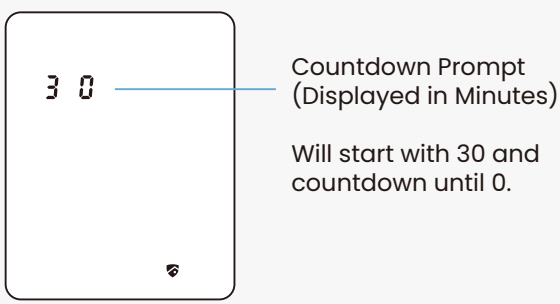
For more information, refer to the Lockly app or visit support.Lockly.com.

Safe Mode - Overview

Lockly will enter **Safe Mode** when ten (10) consecutive wrong **Access Codes** are entered within 10 minutes. When in **Safe Mode**, the lock status icon will start to flash.

You will see a "**30**" on the screen, notifying the number of minutes that the keypad is disabled for. After **30 minutes**, you may attempt to enter the correct **Access Code** to unlock the door.

You can unlock the door and exit Safe Mode by using your correct fingerprint, the app, the indoor lock knob, or a physical key.



Rain Mode

Like other digital electronic products water can trigger to activate the touchscreen and fingerprint sensor which may cause the batteries to drain. To protect the lock and extend battery life, you can setup your Lockly to enter Rain Mode to shut off keypad and fingerprint reader whenever rain or water is detected.

Activate this feature on the Lockly app. While you are within the Bluetooth range or remotely connected thru Wi-Fi hub, go to **Settings** > **Rain Mode** and toggle the button to turn ON.

When RAIN MODE is ON, the keypad and fingerprint sensor cannot be used. Unlock via Lockly App, physical key, or voice control with Amazon Alexa or Google Assistant-enabled devices. Rain Mode auto exits every 30-mins and re-enters if water or rain is still present.
If you are using the Lockly app, you will be notified when Lockly entered rain mode and it will be recorded in your access history.

If you have not yet connected your device to Lockly App, follow below steps to activate the rain mode feature:

RAIN MODE ON

1. Long press ✓ to enter fixed digit keypad.
2. Enter **access code +234+** ✓ .

example: 135790 + 234 + ✓

3. You will hear a short beep and LED indicator flashes green once Rain Mode is ON.

RAIN MODE OFF

1. Long press ✓ to enter fixed digit keypad.
2. Enter **access code +890+** ✓ .

example: 135790 + 890 + ✓

3. You will hear a long beep and LED indicator flashes green once Rain Mode is OFF.

Alerts and sounds

Exterior Assembly Alerts

Fingerptint	
Exterior LED indicator flashes green with a 'beep' sound	Door unlocked
Exterior LED indicator flashes red with two 'beep' sounds	Fingerprint recognition failed
Access Code	
Exterior LED indicator flashes green with a 'beep' sound	Door unlocked
Exterior LED indicator flashes red with two 'beep' sounds	Incorrect access code entered
Voice Control	
Exterior LED indicator flashes green	Door unlocked

Interior Assembly Alerts

Battery	
Interior LED indicator flashes red with a beep sound (x3)	Battery level is less than 20%
Interior LED indicator flashes red with a beep sound (x5)	Battery level is critically low (3 unlocks remaining). Charge battery immediately.

Troubleshooting FAQs

Troubleshooting/FAQs

Why is my keypad not responding?

- If is flashing, your smart lock is in **Safe Mode**. Unlock with other access credentials (fingerprint, mobile app, or physical key) to exit.
- If water is detected, **Rain Mode** may be activated. Unlock your door with other authentication methods (Lockly app..)
- Check if batteries are installed correctly.
- Refer to support.Lockly.com for more information about **Safe Mode** and **Rain Mode**.

Why is my keypad on full blackout?

- Battery may have been completely depleted. Use the physical key or a Type-C cable to connect your Lockly to a mobile power source to temporary activate the lock. Replace the battery immediately after unlock.

Why is my fingerprint not recognized?

- Check that you are using a registered finger.
- Make sure your finger is clean and dry.
- Position your finger at the centre of the sensor.

Why is my Lockly not locked automatically?

- Check if auto lock is disabled in the Lockly app.
- **Welcome mode** is currently active. Disable or change setting in Lockly app.

How to pair my smart lock with a new phone?

• Download the Lockly app on your new device and log in using the same account credentials, follow in-app instructions.

How to pair my smart lock with a new Lockly account?

• You will need to perform a factory reset with the following steps.

1. On the old Lockly app account, go toSettings > Reset and Pairing > Perform Factory Reset
2. Download, register and log in to the new Lockly app account. You will need your activation card to set up the device.

• You can perform factory reset on the lock. Refer to Lockly app or support.Lockly.com for more details.

Lockly Technical Support

(669) 500-8835 help@Lockly.com support.Lockly.com

FCC Warning
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure Statement
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. It should be installed and operated with a minimum distance of 20cm between the radiator & your body.

WARNING: This product can expose you to chemicals including Lead, which is known to the State of California to cause cancer. For more information go to www.P65Warnings.ca.gov.

Let's co-create together!

Have an innovative idea?
Need a new solution for a situation?

Let us know. We are always innovating based on customer input and feedback.
(669) 500-8835 or hello@Lockly.com

Own a business?
Learn about how LocklyPRO and LocklyOS can help you in your business.

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US Patent NO. US 9,881,146 B2 | US Patent NO. US 9,853,815 B2 | US Patent NO. US 9,875,350 B2 | US Patent NO. US 9,665,706 B2 | US Patent NO. US 11,010,463 B2 | AU Patent NO. 2013403169 | AU Patent NO. 2014391959 | AU Patent NO. 2016412123 | UK Patent NO. EP3059689B1 | UK Patent NO. EP3176722B1 | Other Patents Pending

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