*Does the Aqara Wireless Mini Switch need hub? If so, which hub is supported? And what is the maximum installation distance between the Aqara Wireless Mini Switch and the hub?

Yes, an Aqara hub is required with. All the Aqara hubs are availble to work with the Aqara Wireless Mini Switch.

And the recommended distance between the Aqara hub and the Aqara Wireless Mini Switch is no more than 10 meter (393 inches), without any obstacles.

What if I could not connect the Aqara Wireless Mini Switch to the app?

1. Check to see if the hub's firmware version is up to date.
2. Check if the hub is already in the pairing mode.
3. Check if the Wireless Mini Switch is reset successfully, and the LED indicator is blinking as expected.
4. Keep the Wireless Mini Switch as close as possible to the hub and keep trying.
5. Try with another child device to see if there is something wrong with the Wireless Mini Switch itself.
6. Try with another hub and see if there is something wrong with the previous hub.

7. Please be aware that we can add no more than 32 child devices to a hub at the same time.

How to make the Aqara Wireless Mini Switch to interact with other Aqara devices?

First, you'll need to make it connect with an Aqara hub.

Second, create an automation for "single press/double press/long press", and set up the action as desired.

Can the Aqara Wireless Mini Switch be connected to the mobile phone directly?

The Aqara Wireless Mini Switch cannot be connected to the mobile phone directly.

An Aqara hub is required, please connect the Aqara hub with the mobile phone, and then connect the Aqara Wireless Mini Switch to the hub.

How can I bind Aqara Mini Switch in the Alexa app?

1. To bind Aqara Mini Switch in the Alexa app, an Aqara Hub is required.
2. Add Aqara Mini Switch in the Aqara Home app.
3. Enable “Aqara Home” skill in the Alexa app by going to profile>connect to ecosystems>Alexa. Find it in the Alexa app>devices list.

What actions does the Aqara Wireless Mini Switch support?

It supports single press, double press, and long press. It can control other smart devices with different actions.

Why does the Aqara Wireless Mini Switch sometimes go offline?

Possible reasons:

1. The accessory is too far from the hub. Please install it closer to the hub.

2. Low battery or dead battery. Please replace the battery.

3. The accessory is installed on metal and the signal is being interfered with. The accessory should be installed away from metal.

What apps does the Aqara Wireless Mini Switch support?

The Aqara Wireless Mini Switch supports Aqara Home app, HomeKit app, IFTTT app.

Why does the Aqara Wireless Mini Switch not power on?

1.Please confirm if the blue battery tape was pulled out.

2.Please check if the battery has power.

Does the Aqara Wireless Mini Switch support other brands' hubs?

The Aqara Wireless Mini Switch must be paired with an Aqara hub. We do not support and cannot guarantee the reliability of the sensor when paired with non-Aqara products.

How do I connect the Aqara Wireless Mini Switch to the hub/app?

Please follow the steps below:

Aqara Home App>Accessory>"+">select Aqara Wireless Mini Switch>select hub>long press on the reset button for 5s until the LED indicator blinks for 3 times and then follow the app instruction.

How do I reset the Aqara Wireless Mini Switch? Under what circumstances does it need to be reset?

1. Press and hold the reset button on the device for 5 seconds. The indicator will flash 3 times before resetting to factory settings.

2. If a device needs to be paired with another Aqara hub, it will need to be reset before the new pairing will succeed.

How to replace Aqara Wireless Mini Switch's battery?

1. Prepare a new CR2032 cell battery.

2. Peel off half of the adhesive tape, and paste the Wireless Mini Switch on the table (Note: Please do not peel off the whole adhesive tape, or the device could be fixed, if you have patted it, you can go to the next step) .

3. Turn the Wireless Mini Switch counterclockwise by about 10 degrees.

4. Pick up the Wireless Mini Switch and then you can open the battery cover.

5. Take the old CR2032 cell battery out of the battery compartment.

6. Place the new one into the battery compartment with its positive electrode facing up.

7. Align the battery cover with the bottom of the Wireless Mini Switch. Turn the device clockwise by 10 degrees and battery replacement is completed.

How do I check if Aqara Wireless Mini Switch works properly?

1. Press the reset button on the Aqara Wireless Mini Switch. If the Aqara hub prompts voice message "Normal link confirmed", it indicates the hub and Aqara Wireless Mini Switch are connected.

2. If it does not prompt any voice message, please move the Aqara Wireless Mini Switch closer to the hub and try again.

3. If there are still no voice messages, the Aqara Wireless Mini Switch might be deleted or the battery has run down. Please refer to the user manual for instructions to add again or replace the battery.

4. Single press/double press/long press the Aqara Wireless Mini Switch several times and go to the homepage of the app and select the tile for the Aqara Wireless Mini Switch to check. If the status changes, it indicates the accessory is working properly.