

Honysmart APP Guide

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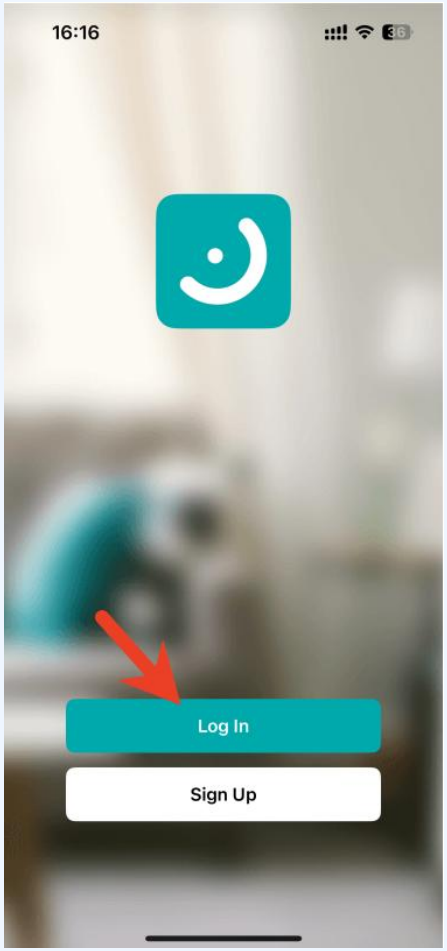
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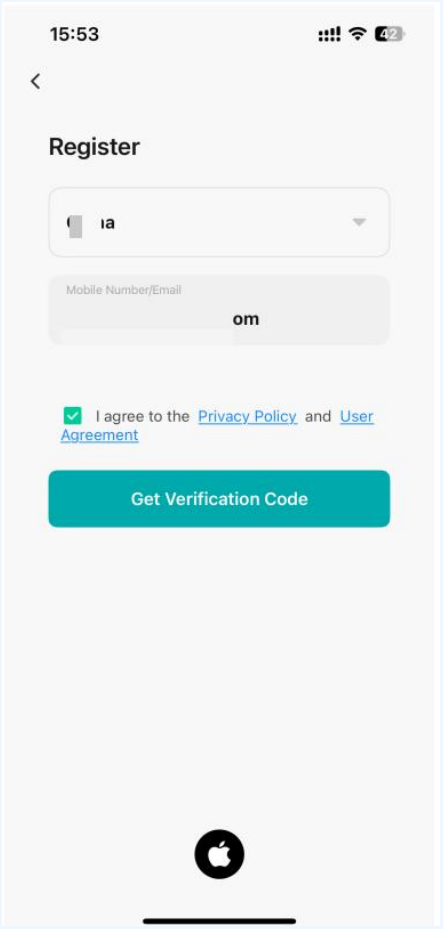
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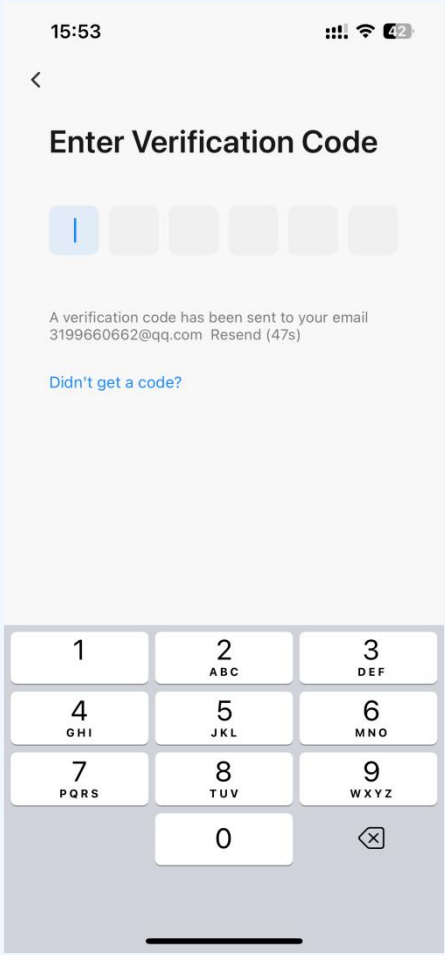
A. Register an account

1. Select your country; then enter your email address/phone number as your account;

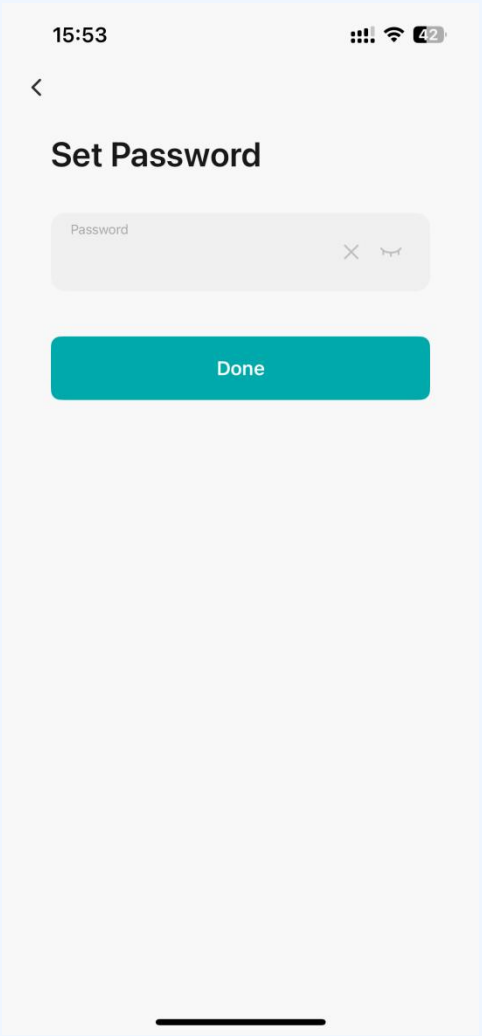
2. Find the verification code sent by the Honysmart APP in your email; enter the verification code;

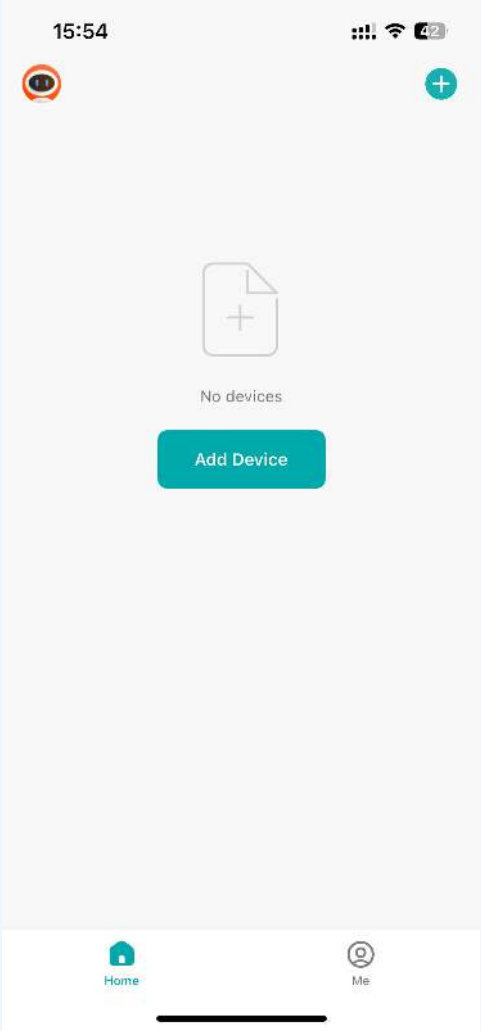




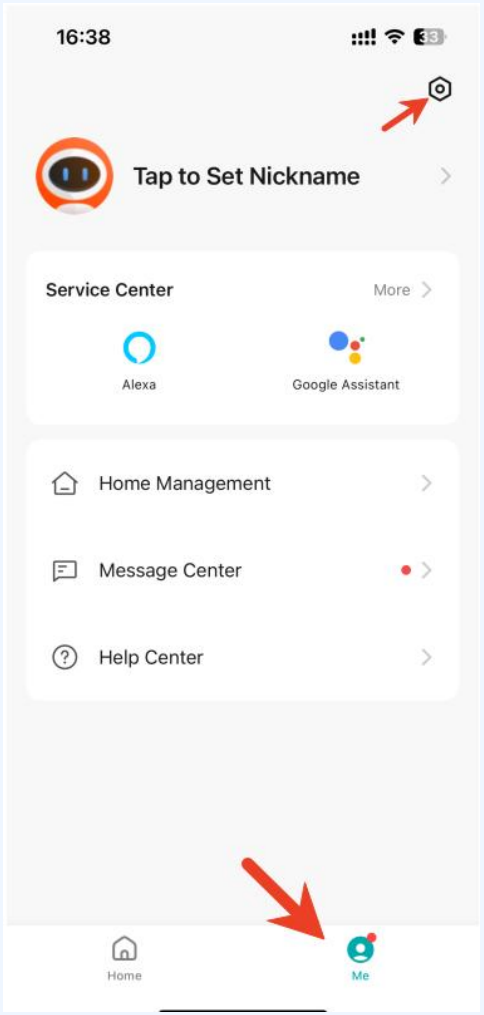


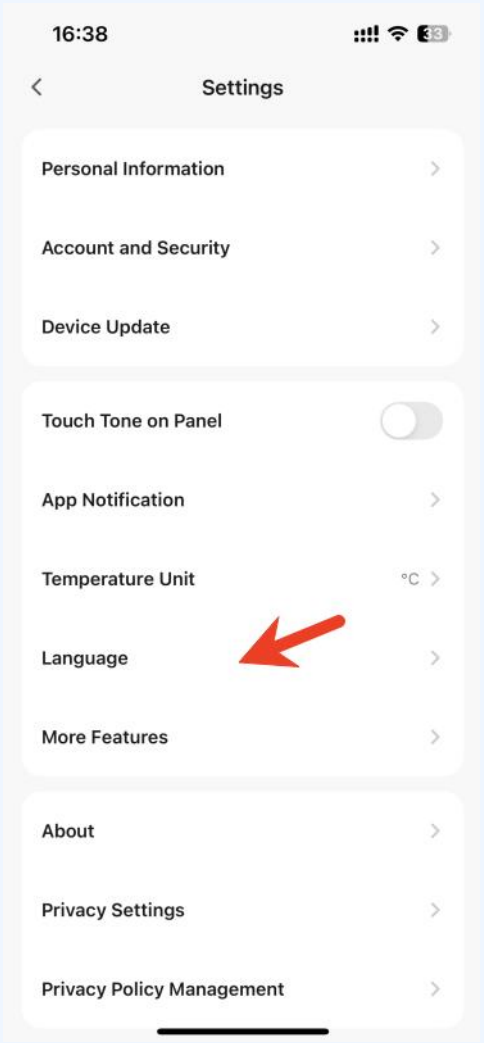
3. Set your account password.

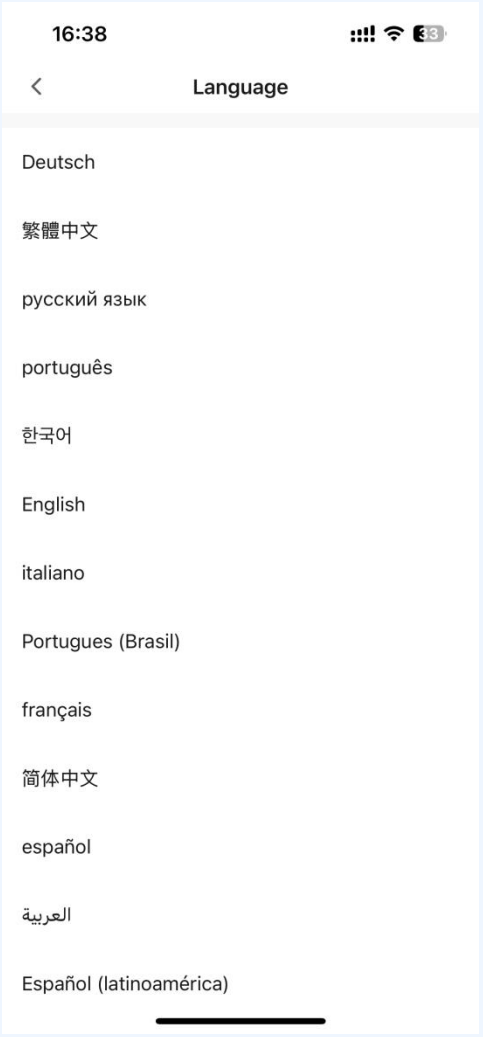




B. Set the APP's language mode





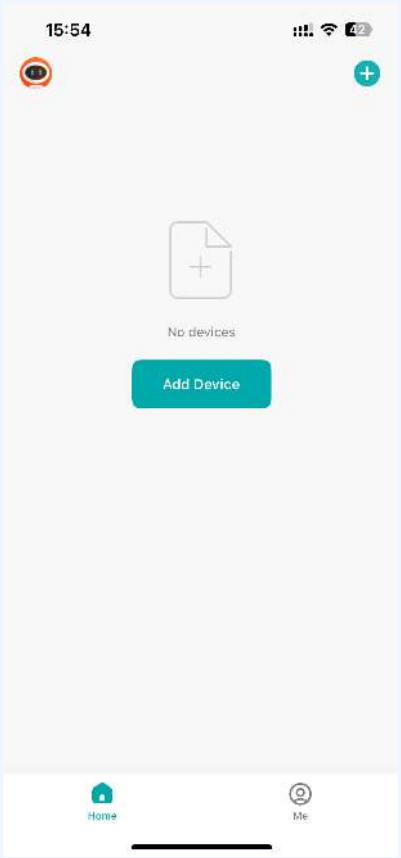


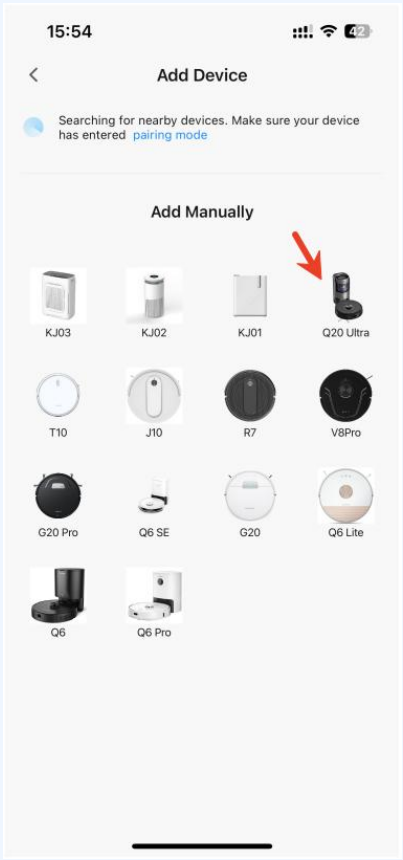
C. Add device

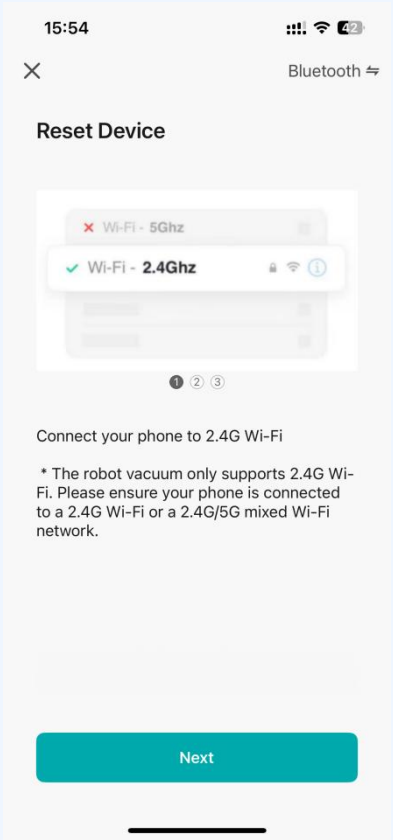
I've included video links showing how to connect to the app. Simply copy the URL and open it in your browser to watch.

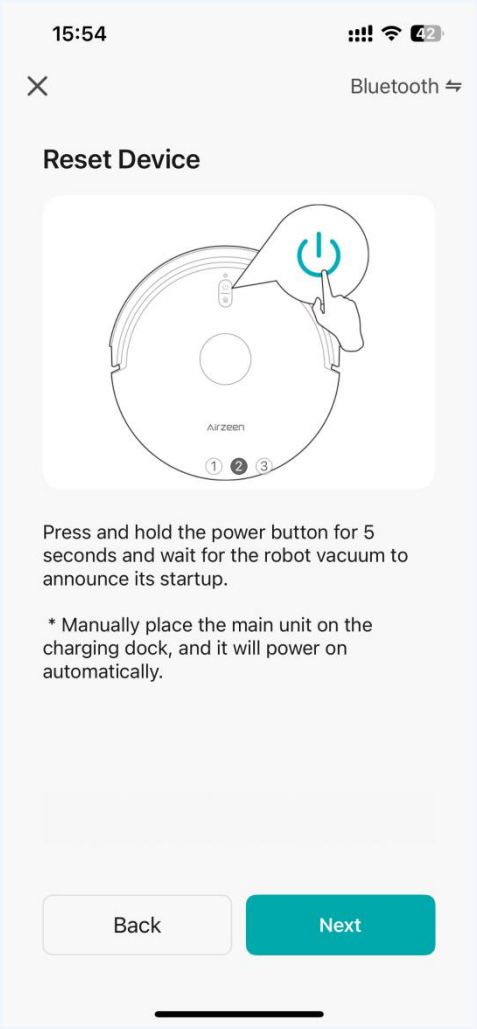
1. Bluetooth mode

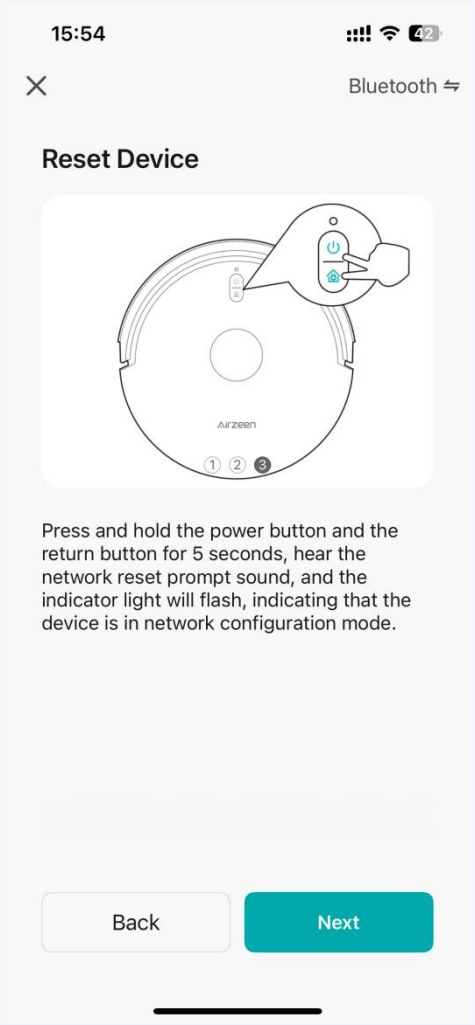
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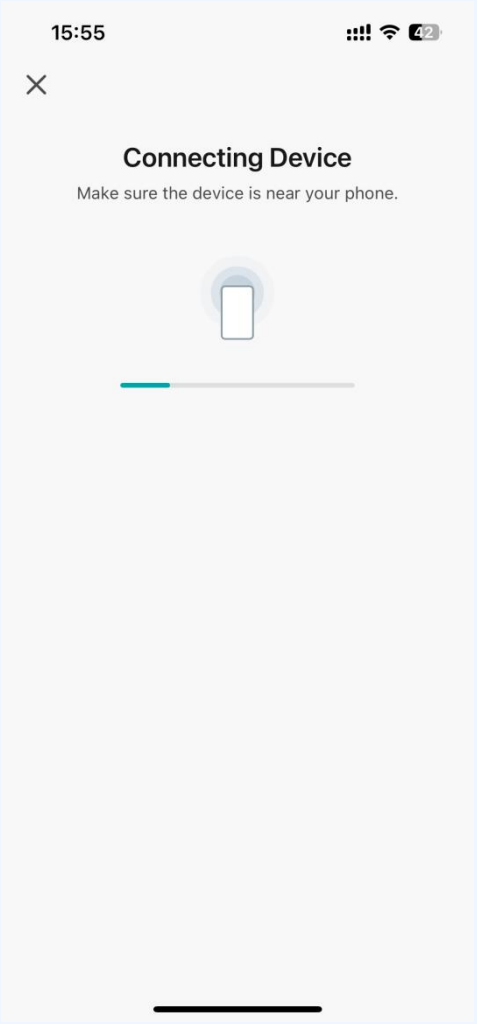


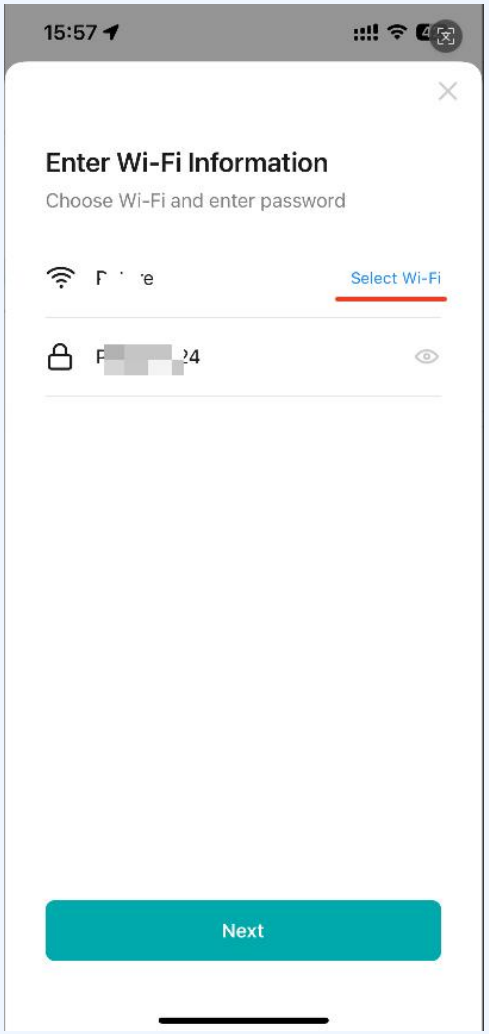


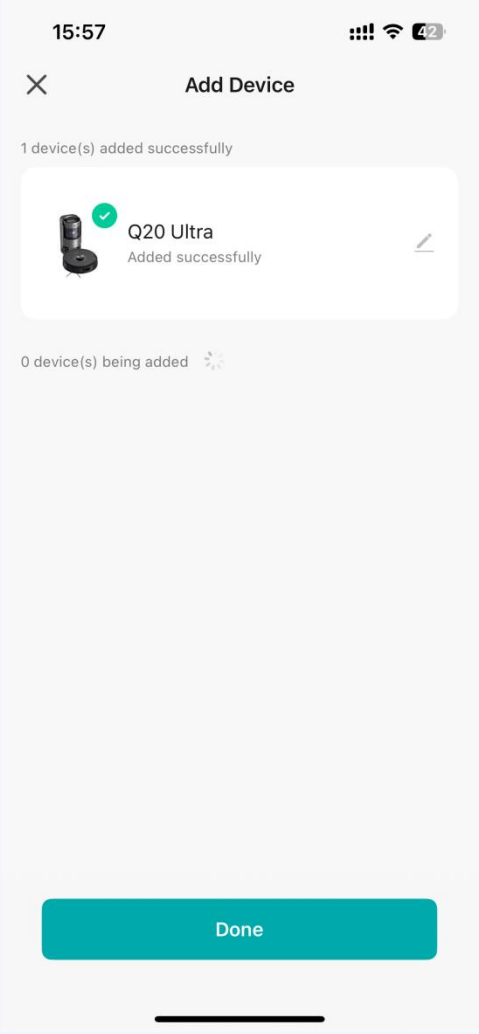



15:54
Bluetooth
Reset Device
Airzeen
1 2 3
Press and hold the power button for 5 seconds and wait for the robot vacuum to announce its startup.
* Manually place the main unit on the charging dock, and it will power on automatically.
Back
Next


15:54
Bluetooth
Reset Device
Airzeen
1 2 3
Press and hold the power button and the return button for 5 seconds, hear the network reset prompt sound, and the indicator light will flash, indicating that the device is in network configuration mode.
Back
Next

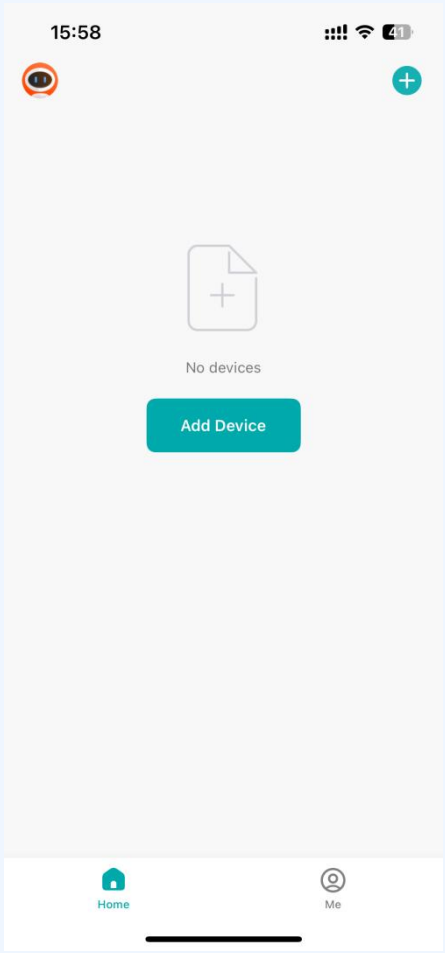

15:55
Connecting Device
Make sure the device is near your phone.

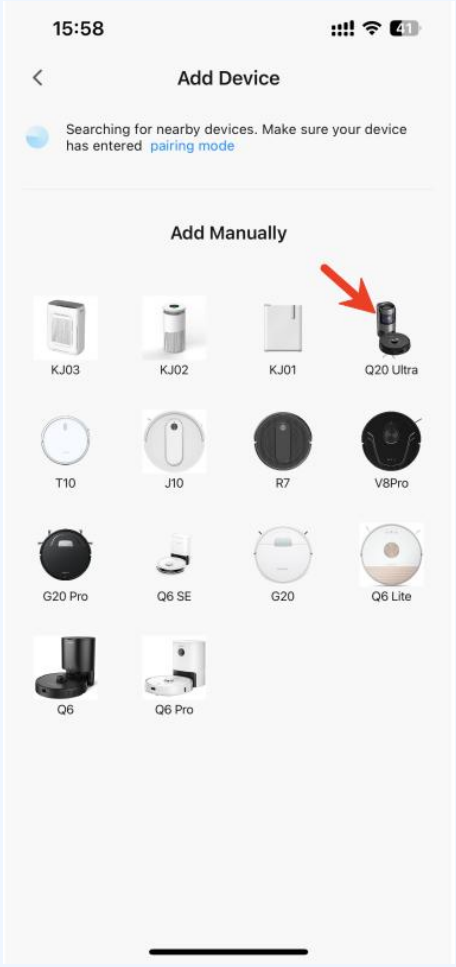

15:57
Enter Wi-Fi Information
Choose Wi-Fi and enter password
Select Wi-Fi
Next

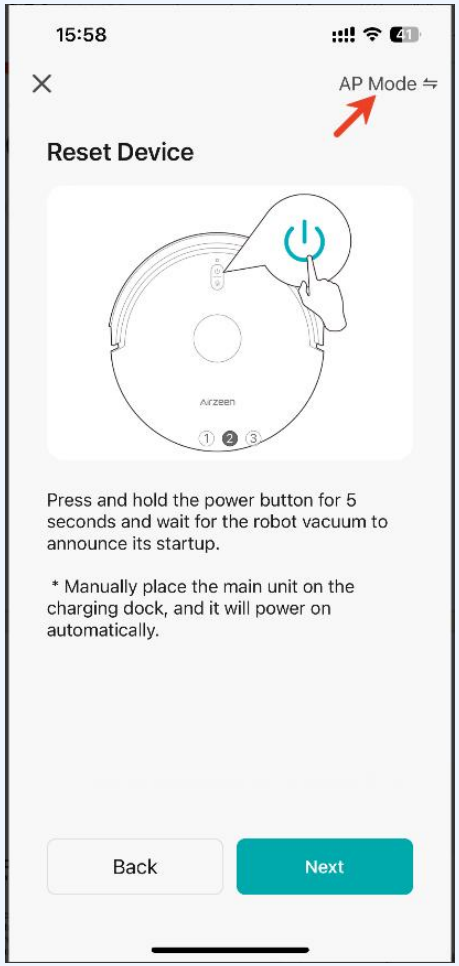

15:57
Add Device
1 device(s) added successfully
Q20 Ultra
Added successfully
0 device(s) being added
Done

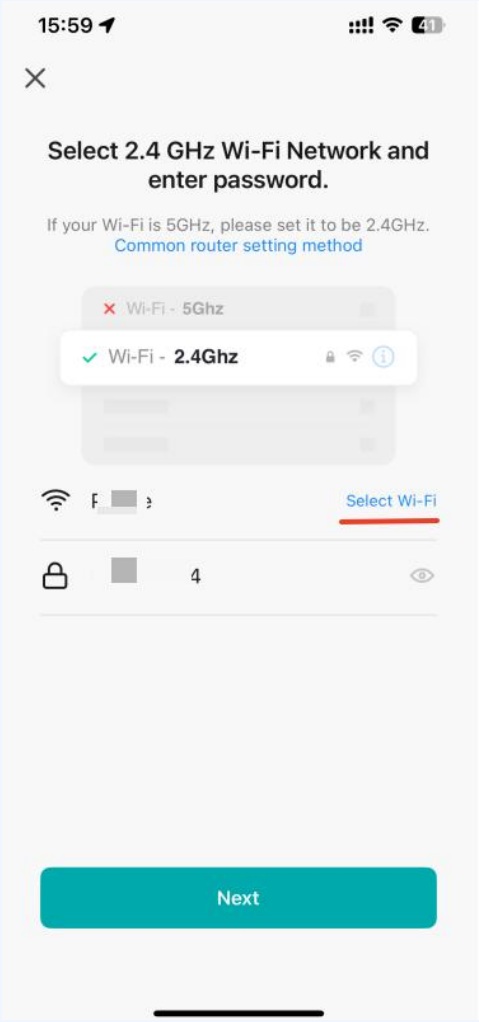
2. AP Mode

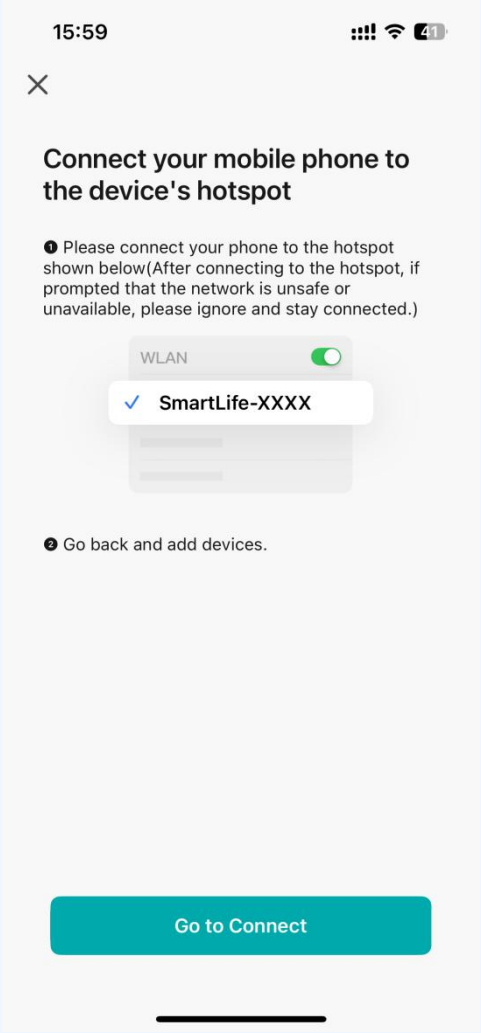
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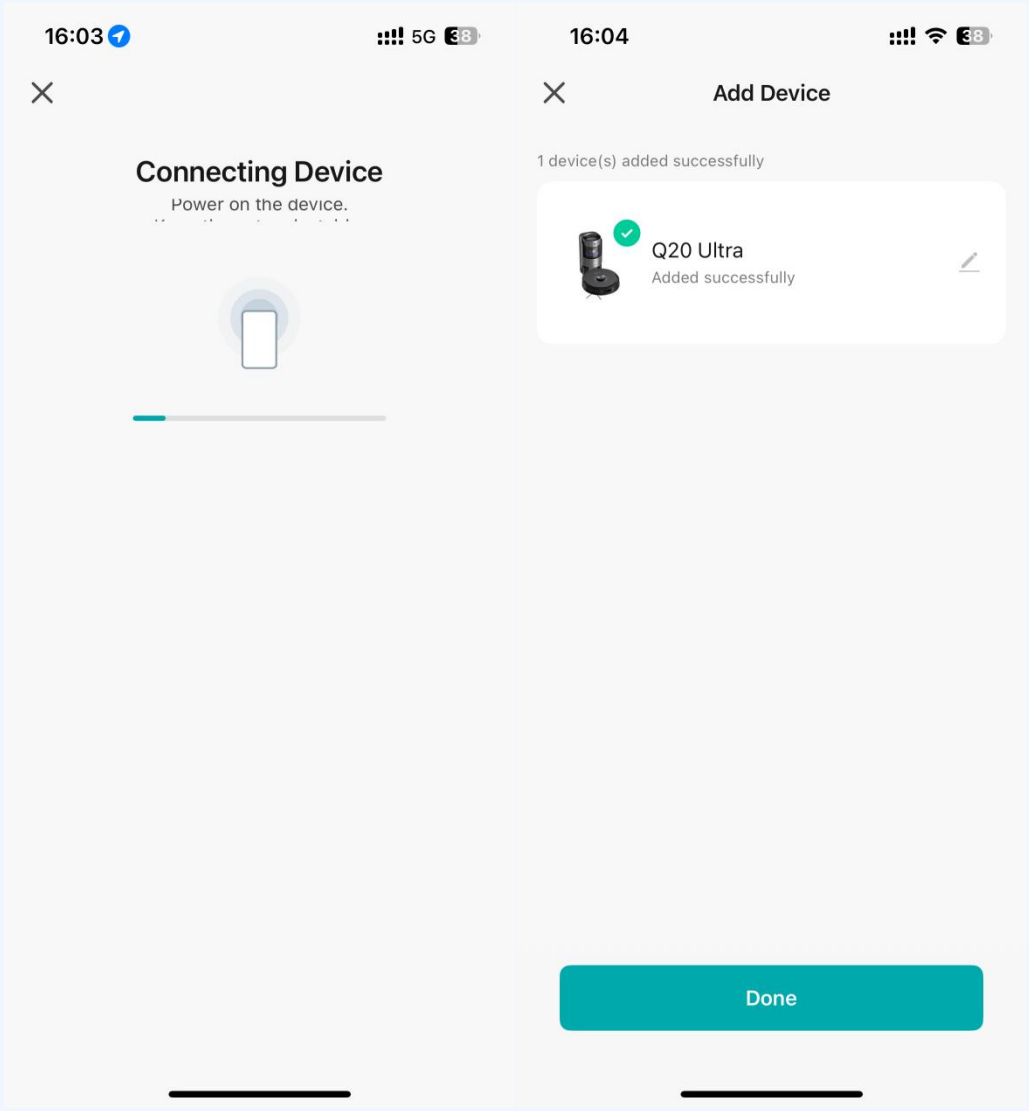





15:59
Select 2.4 GHz Wi-Fi Network and enter password.
If your Wi-Fi is 5GHz, please set it to be 2.4GHz.
Common router setting method
Wi-Fi - 5Ghz
Wi-Fi - 2.4Ghz
Select Wi-Fi
Next

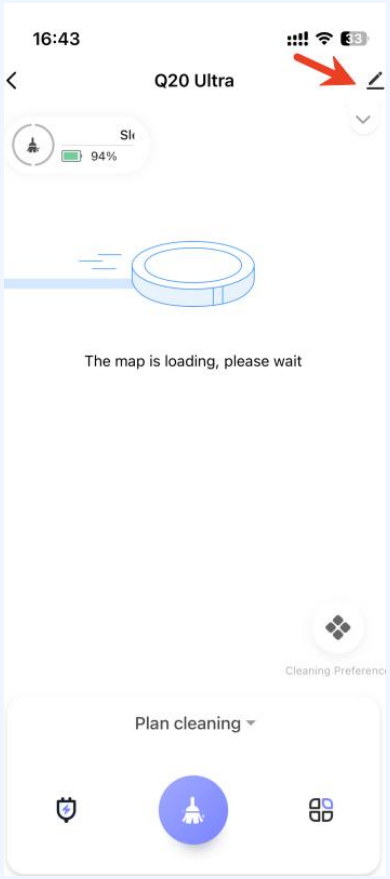

15:59
Connect your mobile phone to the device's hotspot
❶ Please connect your phone to the hotspot shown below(After connecting to the hotspot, if prompted that the network is unsafe or unavailable, please ignore and stay connected.)
WLAN
SmartLife-XXXX
❷ Go back and add devices.
Go to Connect

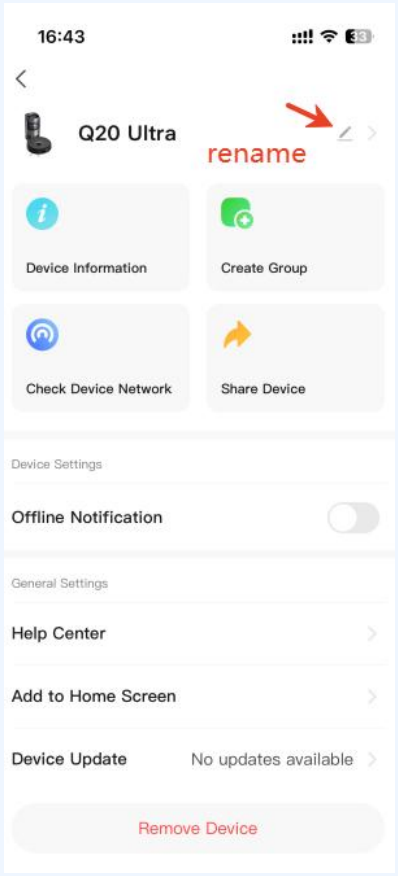

16:03
HonySmart
Settings
Edit
WLAN
Connect to WLAN, view available networks, and manage settings for joining networks and nearby hotspots. Learn more...
WLAN
MY NETWORKS
OTHER NETWORKS


16:03
5G
Connecting Device
Power on the device.
16:04
Add Device
1 device(s) added successfully
Q20 Ultra
Added successfully
Done

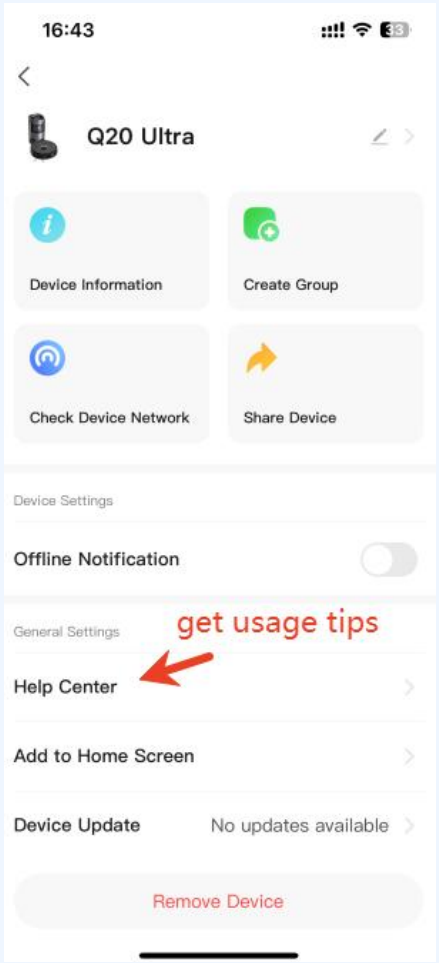
D. Operation

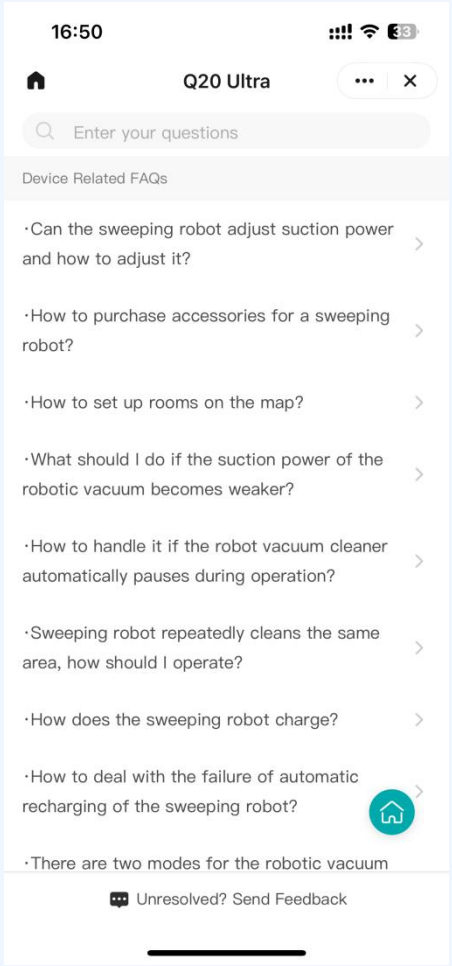
1. Rename the device



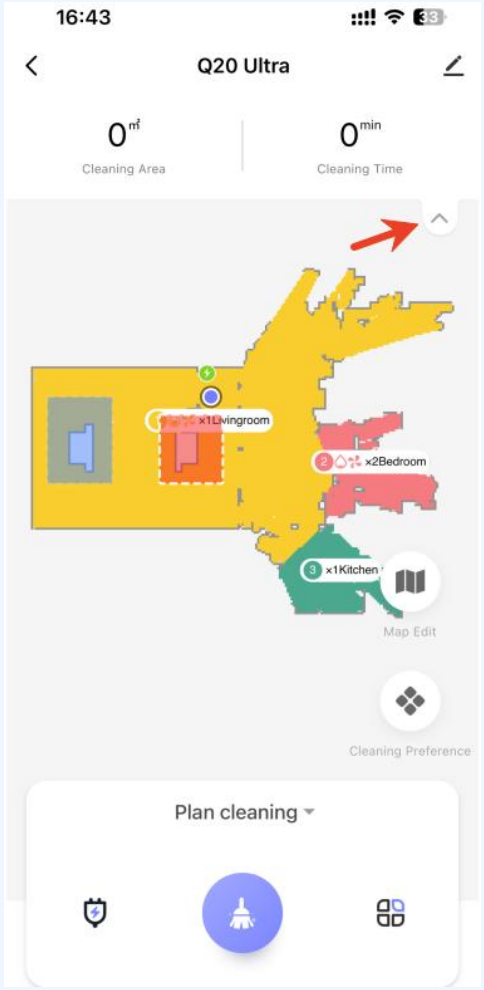


2. Get usage tips

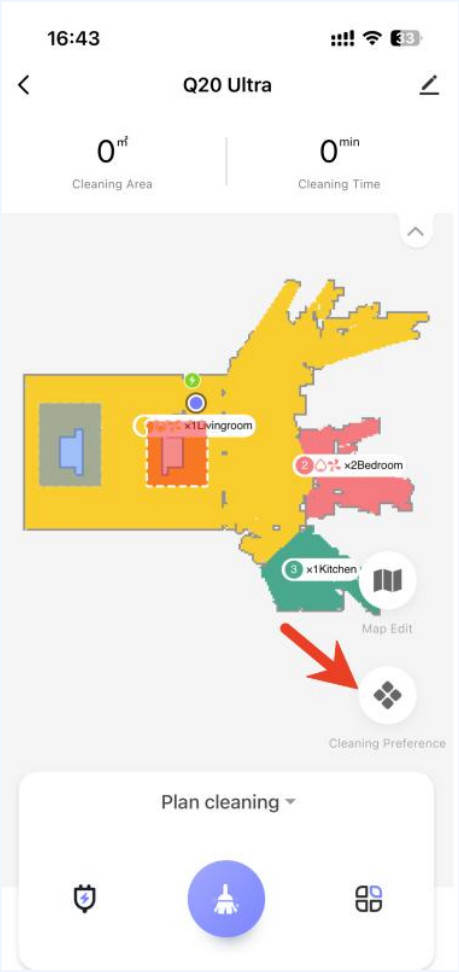


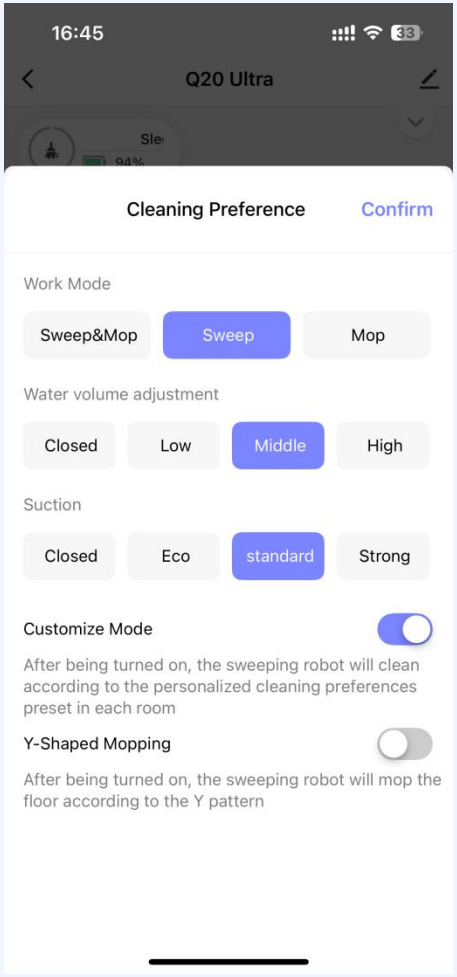


3. The cleaning area and runtime



4. Cleaning Preference





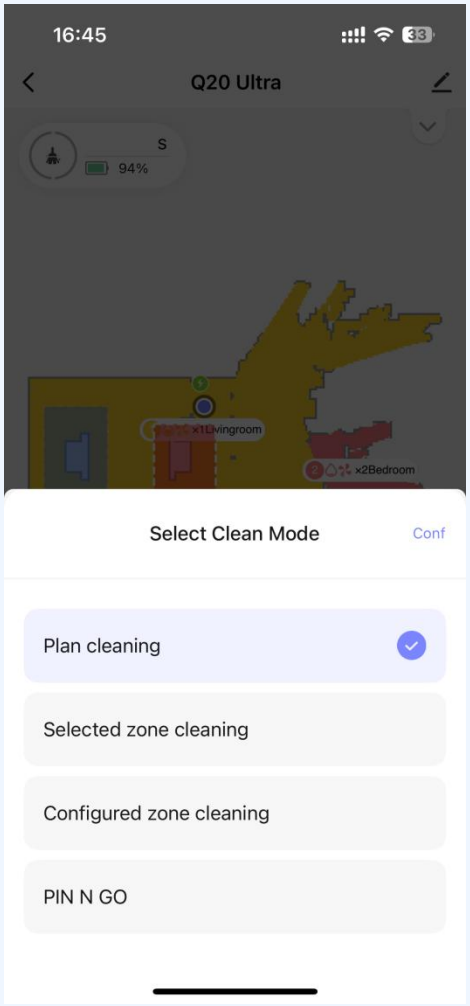
5. Select Clean Mode

Plan cleaning
Start cleaning according to the preset mode for each room.

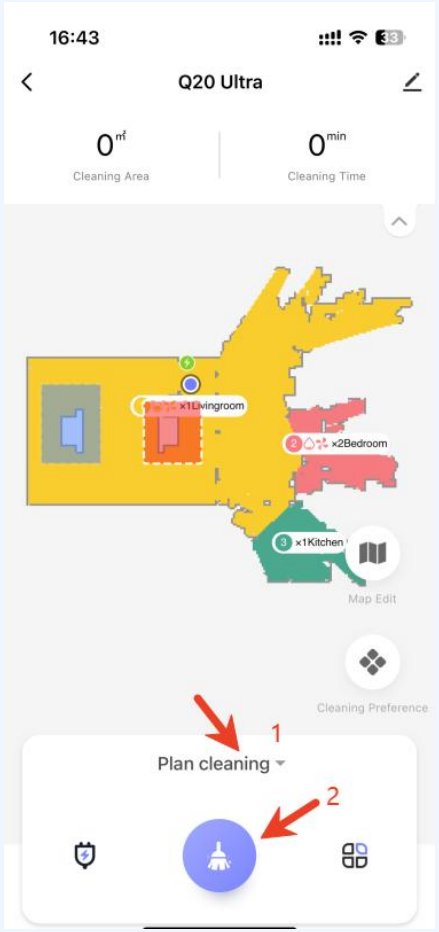
Selected zone cleaning
Select specific rooms on the map for cleaning.

Configured zone cleaning
Select a specific area on the map for cleaning. You need to manually draw the cleaning zone.

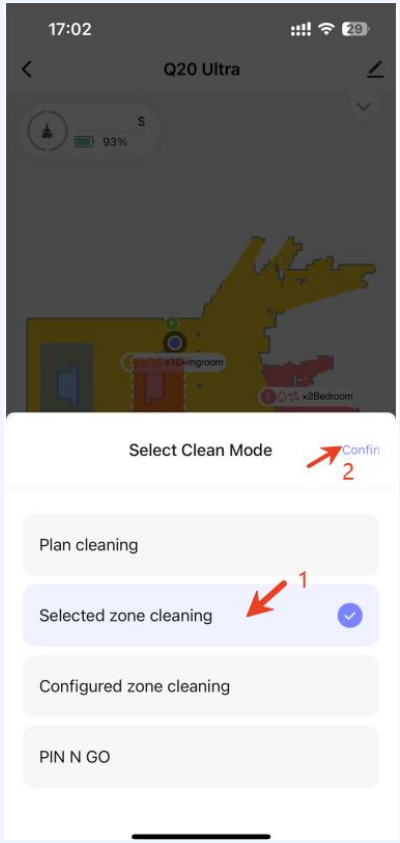
PIN N GO
After selecting this mode, choose a point on the map, the robot will clean a 1 m × 1 m square area centered on the selected point.



5-1 Plan cleaning

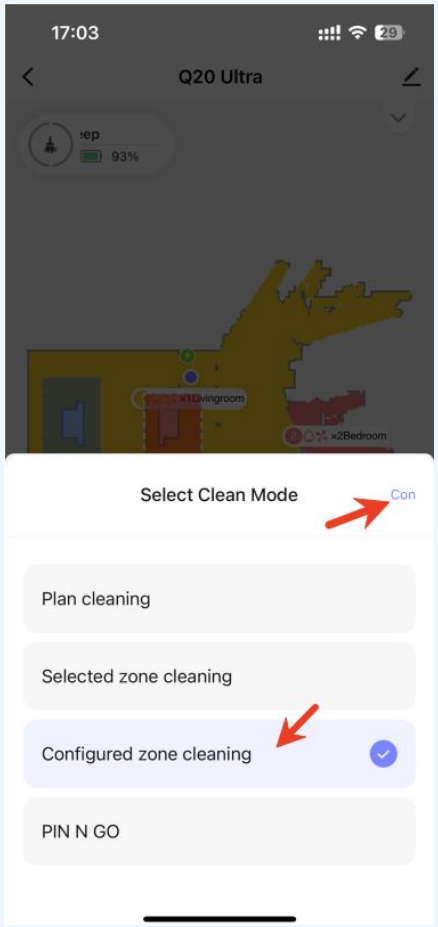


5-2 Selected zone cleaning



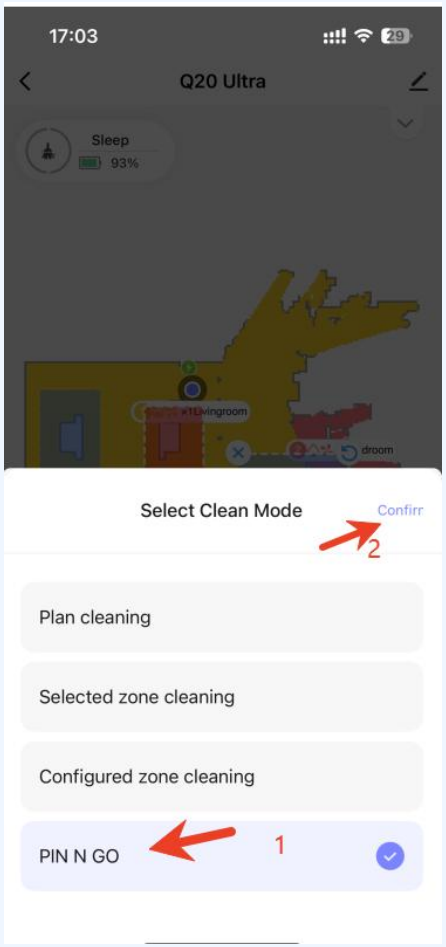


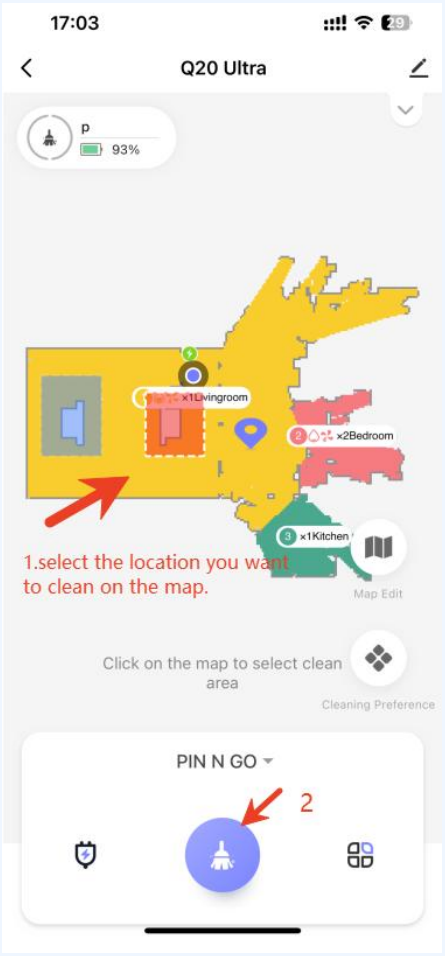
5-3 Configured zone cleaning





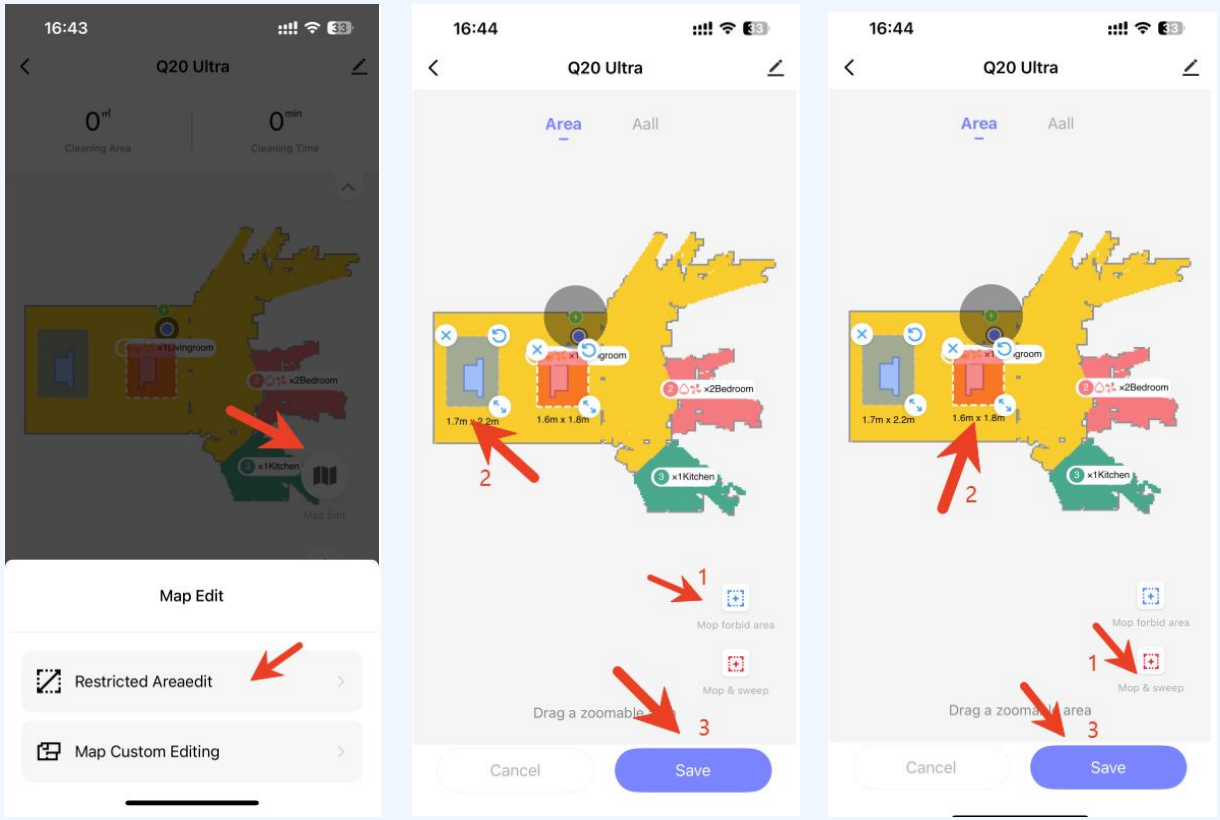
5-4 PIN N GO


17:03
Q20 Ultra
Sleep
93%
Select Clean Mode
Confirr
2
Plan cleaning
Selected zone cleaning
Configured zone cleaning
PIN N GO
1

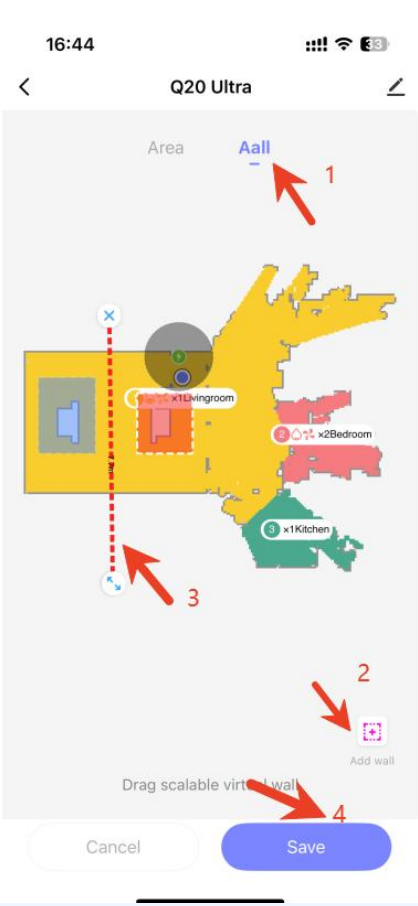

17:03
Q20 Ultra
p
93%
×1Livingroom
×2Bedroom
×1Kitchen
1.select the location you want to clean on the map.
Map Edit
Click on the map to select clean area
Cleaning Preference
PIN N GO
2

6. Map Edit

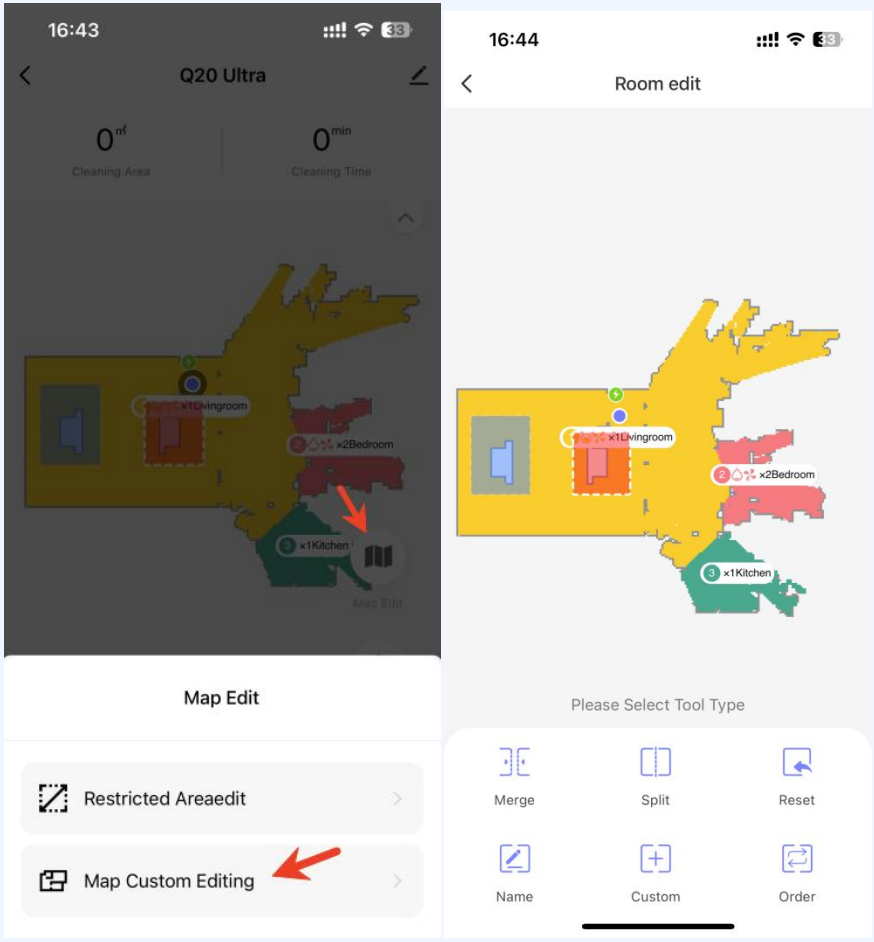
6-1 Restricted Area



6-2 Virtual wall



6-3 Map Custom Editing



Merge

Combine two rooms into one single room.

Split

Divide one room into two separate rooms.

Reset

Restore the edited map to its initial state.

Name

Rename rooms on the map for easier management.

Custom Mode

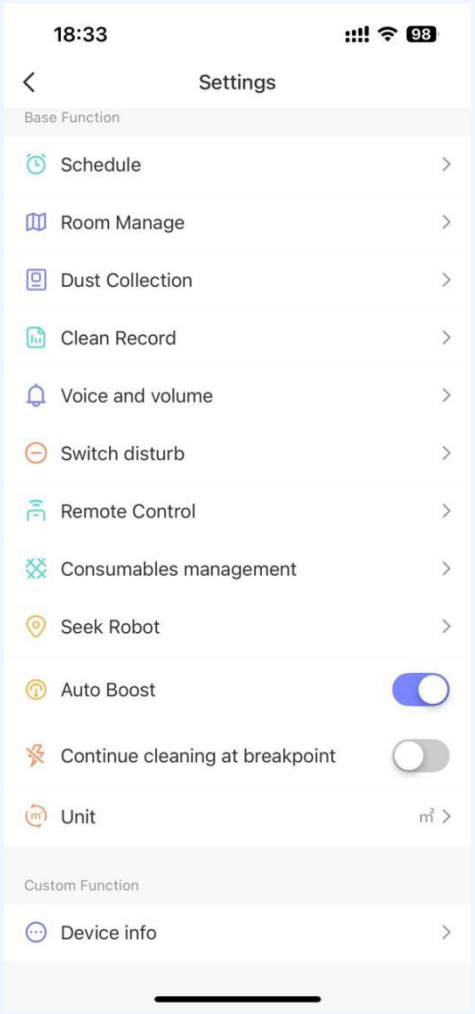
Select specific cleaning settings for individual rooms. You can customize the number of cleaning cycles, water level, and suction power based on the cleanliness of each room. Once set, the robot vacuum will clean according to these settings.

Order

Edit the order in which rooms are cleaned. After setting, the robot vacuum will follow the selected sequence.

Please copy the link and open it in your browser for the video tutorial.
https://drive.google.com/file/d/1tyUJzANJXPuyY4v4dBcLNJHJ-Fvbv06C/view?usp=drive_link

7. Settings



Schedule
Customize and schedule cleaning times based on your preferences.
Room Manage
Edit and manage saved maps.
Dust Collection
Set how often the self-empty station collects dust.
Clean Record
View the robot vacuum's past cleaning records.
Voice and Volume
Set the language and volume of the robot vacuum's voice prompts.
Switch disturb
When enabled, the robot vacuum will mute voice prompts and disable resume cleaning after power-off and scheduled cleaning during the selected time period. You can set this mode to run during your sleeping hours.
Remote Control
Manually control the movement direction of the robot vacuum.
Consumables Management
Check the remaining lifespan of the filter, side brush, main brush, and mop pad to replace them in time.
Find My Robot
Tap to make the robot vacuum emit a sound, helping you locate it based on the audio cue.

Carpet Boost

Automatically increases suction power when the robot detects carpet.

Continue cleaning at breakpoint

When enabled, the robot will automatically return to the charging dock when the battery is low, and resume cleaning from where it left off after recharging.

E. FAQ

1. What should I do if the robot vacuum cannot connect to Wi-Fi?

Please check the following steps:
1)Confirm pairing mode
Make sure the robot vacuum has entered Wi-Fi pairing mode (the blue indicator light flashes slowly and a pairing voice prompt is heard).
2)Check app permissions
Ensure that the required permissions are enabled for the app, including Location, WLAN (Wi-Fi), and Mobile Data.
3)Verify Wi-Fi frequency
The robot vacuum supports 2.4 GHz Wi-Fi networks only.
If you are using a dual-band router, please disable Smart Connect / Band Steering / 2.4G & 5G combined mode.
4)Check Wi-Fi name and password
Make sure the Wi-Fi password is entered correctly. Avoid special characters in the Wi-Fi name (SSID) or password, and check whether the router has a limit on the number of connected devices.
5)Check distance and signal strength
Ensure that the robot vacuum, your phone, and the router are not too far apart, as weak signal strength may cause an unstable connection.
6)Test with another network
Try switching to a different network, or use another phone to create a 2.4 GHz hotspot with a simple password (instead of a router) to check whether the issue is caused by the router network.

2. What should I do if the robot vacuum cannot return to the charging dock?

1)Confirm that the auto-empty station is properly powered on and that the indicator light is solid on.
2)Manually align the charging contacts on both sides of the robot vacuum with the charging contacts on the dock.
3)Also make sure the mop bracket is installed correctly. If necessary, remove or reinstall the mop properly, then place the robot vacuum about 1 meter away from the dock and send the command for it to return to the charging dock.