hitron



Model # **CODA56**

Quick Install Guide

Cable Modem

Xfinity Customers:
Use the Xfinity App
to setup this modem.

Xfinity App

Step 1: Set up the Cable Modem

For Comcast XFINITY Users Only:

A Download the Xfinity app on your mobile phone to set up and activate your Internet in minutes, by scanning the QR code to the right or by visiting xfinity.com/activate

B Go to Step 3 once your modem is activated.

If you are having trouble, contact Comcast Xfinity 1 (800) XFINITY (1 (800) 934-6489)

xfinity

OR

For Non-Xfinity Users or Xfinity Users without a Smartphone:

A Find your Cable Internet Account number and login information (your email address or username, password) and have it ready for Step 3.

Login Username: _____

Login Password: _____

B If you are replacing a Cable Modem that is currently connected in your home, unplug the old modem and remove it from its current location. Place this new cable modem in the same spot as the previous modem. Otherwise, place the cable modem near a coax and power outlet.

C Connect a coaxial cable (provided in the box) from the Cable Modem to a Coax Outlet on the wall. Make sure that the cable is tightly connected.

D Wait until the four LED's are Solid **Green** or **Blue**.
This may take up to 10 minutes.

If not, please check that the coax cables are tightly connected. If so, please call your Internet Service Provider. It is possible that your Internet service has not been activated.

Power... **Green** when powered on

Upstream... Solid **Green** or **Blue** when connected to an upstream channel

Downstream... Solid **Green** or **Blue** when connected to a downstream channel

Online... **Green** when connected to your Internet Service Provider

Step 2: Configure your Modem

A Activate your new cable modem by following your ISP activation URL (See table below.) You will need the CM MAC address from the label as part of the activation process.

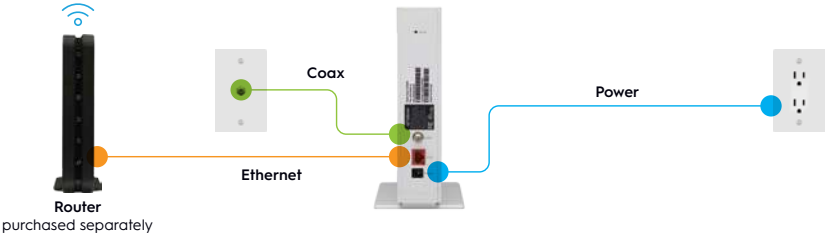


Internet Provider	Activation URL	Activation Contact
Cox	cox.com/activate	1 (888) 556-1193
Charter / Spectrum	activate.spectrum.net	1 (833) 267-6094

For other supported ISPs, please go to us.hitrontech.com/coda56

Step 3: Connect to Your Home Network

A Connect the Orange Ethernet Cable into the Orange Ethernet Port on the back of the Cable Modem and the other end to the WAN Ethernet Port on your previously installed Router. If you do not have a router, connect the Ethernet cable to the Ethernet port on your computer.



Step 4: Test Connection

A Make sure that your computer, tablet or cell phone is turned ON and is connected to your Router or Cable Modem via WiFi or Ethernet cable.

Note: Please make sure you power cycle your Router BEFORE testing the connection.

B Open a web browser. Your Cable Internet Service Provider may automatically redirect the browser to a special website. If not, please go to www.google.com to prove that your new cable modem is successfully set up.

Step 5: Register Your Product

us.hitrontech.com/product-registration/

Product Registration

Tech Support

Thank you for purchasing this Hitron Cable Modem. If you are having problems with your modem set up, please contact us.

You can visit **us.hitrontech.com/coda56** to get help, Frequently Asked Questions (FAQs) and user manuals.

Click the Tech Support link above to see a list of Compatible Cable Internet Providers.

Tech Support

WARNING

Risk of electrical shock. Do not expose the device to water or moisture. The device is a high-performance communications device designed for home and office environments. Do not use the device outdoors. Keep the device in an environment between 0°C to 40°C (32°F to 104°F). To avoid overheating, do NOT place any objects on top of the device. Do not restrict the flow of air around the device. The manufacturer assumes no liability for damage caused by improper use of the device.

CAUTION

The cable distribution system should be grounded (earthed) in a accordance with ANS/NFPA 70, the National Electrical Code (NEC), in particular Section 820.93, Grounding of Outer Conductive Shield of a Coaxial Cable.

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