Quick Start Guide

Smart HomeBase

©2024 TP-Link 7106511535 REV1.1.0

*Images may differ from your actual product.

Need some help?

Visit https://www.tapo.com/support/
for technical support, the user guide, FAQs, warranty & more

01/ Install Your Hard Drive to Expand Local Storage

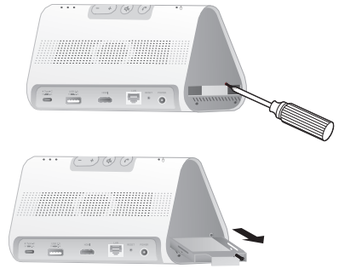
Install an extra **HDD/SSD drive (2.5")** to expand local storage.

1. Back up all the data on your hard drive before installation as Tapo may need to format your hard drive.
2. The HomeBase must be powered off when you install or remove a hard drive.

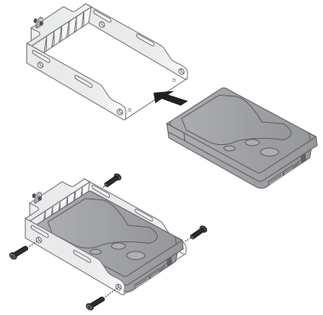
1. Push down the cover to remove it. The ☝ sign shows the place where you should press.



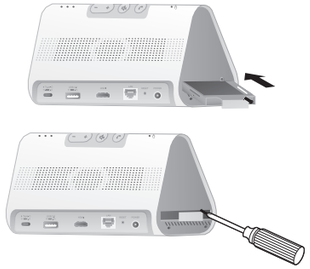
2. Loosen the screw and pull out the hard drive bracket.



3. Put in your hard drive and secure it with the provided screws.



4. Insert the bracket back into the HomeBase. Secure it with the screw. Then replace the cover.

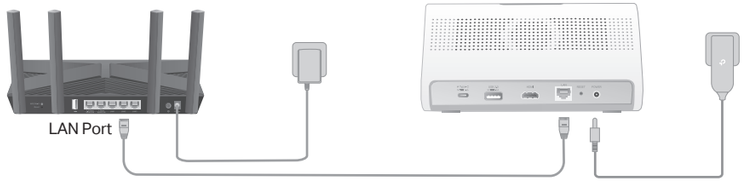


Note: Initialize the hard drive in the Tapo app.

02/ Hardware Connection

Option 1: Wired Connection (Ethernet)

Connect the HomeBase to your router or switch using the Ethernet cable provided, and then connect the HomeBase to a power outlet using the provided power adapter.



Option 2: Wireless Connection

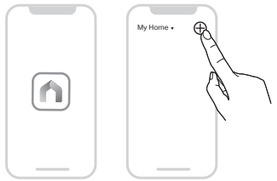
Connect the HomeBase to a power outlet. Then refer to the Set Up the HomeBase section to connect your HomeBase to a 5GHz Wi-Fi network.

03/ Set Up the HomeBase

1. Get the Tapo app from the App Store or Google Play.

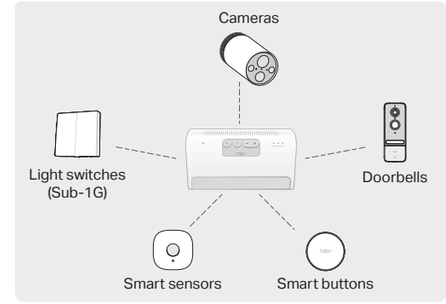
Download on the App Store
GET IT ON Google Play
OR

2. Tap the ⊕ button in the app. Select Hubs/HomeBase and then your model. Follow app instructions to complete setup.



Build Your Smart Home

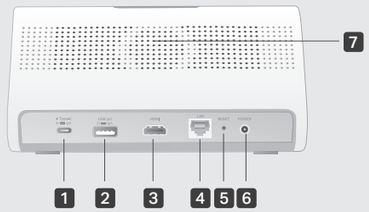
Build your smart home ecosystem by adding smart sensors, buttons, switches, cameras or doorbells to the Homebase.



Compatibility:
Check compatible accessories at https://www.tp-link.com/tapo-h500/product-list/

Overview

Front



1 Type-C Port
5V/1.5A type-C port for charging your devices (e.g., battery-powered cameras). This port cannot transfer any data.

2 USB 2.0 Port
5V/0.5A USB port for exporting data to another device.

3 HDMI Port
Output port for high-definition audio and video signals. You can connect it to a TV or monitor to project camera videos.

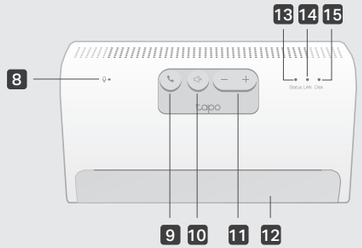
4 LAN Port
Connect to a router or a switch using an Ethernet cable.

5 RESET
Press and hold for **10** seconds to restore factory default settings.

6 Power Port

7 Speaker

Back



8 Microphone

9 Answer/SYNC Button
Press once: Answer the video call.
Press and hold for 3 seconds: Enter pairing mode.

10 Decline/Mute Button
Decline the video call, or silence the alarm.

11 Volume Button
Volume up or down.

9 + 11
Switch to the **previous** or **next** channel when using HDMI output.

12 Pad Holder
Easily place your pad here.

13 Status LED

14 LAN LED

15 Disk LED

Status LED Indications

Solid red	Starting up
Blinking red slowly	Ready for setup
Blinking red and green	Connecting to Wi-Fi
Blinking green slowly	Connected to Wi-Fi (Wireless) Connected to router (Ethernet)
Solid green	Connected to the cloud
Blinking amber slowly	Disconnected from router
Blinking red quickly	HomeBase resetting
Blinking green quickly	HomeBase updating Pairing
Off	HomeBase powered off

LAN LED Indications

On	Ethernet network working properly
Off	Ethernet cable not connected

Disk LED Indications

Solid green	Hard drive working properly
Solid red	Hard drive malfunction
Off	No hard drive connected

Safety Information

⚠ WARNING

- **INGESTION HAZARD:** This product contains a button cell or coin battery.
- **DEATH** or serious injury can occur if ingested.
- A swallowed button cell or coin battery can cause **Internal Chemical Burns** in as little as **2 hours**.
- **KEEP** new and used batteries **OUT OF REACH of CHILDREN**
- **Seek immediate medical attention** if a battery is suspected to be swallowed or inserted inside any part of the body.





Warning!
This product contains a button cell or coin battery. Avoid ingestion hazard. Death or serious injury can occur if ingested.

⚠ WARNING

- **INGESTION HAZARD:** This product contains a button cell or coin battery.
- **DEATH** or serious injury can occur if ingested.
- A swallowed button cell or coin battery can cause **Internal Chemical Burns** in as little as **2 hours**.
- **KEEP** new and used batteries **OUT OF REACH of CHILDREN**
- **Seek immediate medical attention** if a battery is suspected to be swallowed or inserted inside any part of the body.



a) Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children. Do NOT dispose of batteries in household trash or incinerate.
b) Even used batteries may cause severe injury or death.
c) Call a local poison control center for treatment information.
d) This product includes button/coin cell batteries of type CR1220.
e) The nominal voltage of the button/coin cell batteries is 3.0 V.
f) Non-rechargeable batteries are not to be recharged.
g) Do not force discharge, recharge, disassemble, heat above 70°C/158°F or incinerate. Doing so may result in injury due to venting, leakage or explosion resulting in chemical burns.
This product contains non-replaceable button/coin cell batteries. In order to avoid unnecessary danger, please do not attempt to remove and replace the button/coin cell batteries.

- Do not use damaged charger or USB cable to charge the device.
- Do not attempt to disassemble, repair, or modify the device. If you need service, please contact us.
- Do not use any other chargers than those recommended.
- Do not use the device where wireless devices are not allowed.
- Adapter shall be easily accessible.
- Use only power supplies which are provided by manufacturer and in the original packing of this product. If you have any questions, please don't hesitate to contact us.
- Keep the device away from water, fire, humidity or hot environments.
- Do not place near automatically controlled devices such as fire alarms. Radio waves emitted from this product may cause such devices to malfunction resulting in an accident.
- Observe restrictions on using wireless products in fuel depots, chemical plants or when blasting operations are in progress.
- Never put metal objects inside the product. If a metal object enters the product turn off the circuit breaker and contact an authorised electrician.
- This product is not intended to be used when providing medical care. Consult the manufacturer of any personal medical devices, such as pacemakers or hearing aids to determine if they are adequality shielded from external RF (radio frequency) energy.
- Do not use this product in health care facilities. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.
- When you leave the product unused for a long time unplug the product from the power outlet.
- This product may interfere with other electronic products such as TV, radios, personal computers, phones or other wireless devices.

Operating Temperature: 0 ℃ ~ 40℃ (32℉ ~ 104℉)

Please read and follow the above safety information when operating the device. We cannot guarantee that no accidents or damage will occur due to improper use of the device. Please use this product with care and operate at your own risk.

CAUTION!
Avoid replacement of a battery with an incorrect type that can defeat a safeguard. Avoid disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion. Do not leave a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas. Do not leave a battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of directives 2014/53/EU, 2009/125/EC, 2011/65/EU and (EU) 2015/863.
The original EU declaration of conformity may be found at https://www.tapo.com/en/support/ce/

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Regulations 2017.
The original UK declaration of conformity may be found at https://www.tapo.com/support/ukca/

For EU/UK Region:
Operating Frequency / Nominal Operating Frequency / Max Output Power:
2400MHz~2483.5MHz / 20dBm
5150 MHz -5250 MHz / 23dBm
5250 MHz~5350 MHz / 23dBm
5470 MHz~5725 MHz / 23dBm
863~865MHz / 863.35MHz / 25mW (e.r.p)
863~865MHz / 864.35MHz / 25mW (e.r.p)
868~868.6MHz / 868.35MHz / 25mW (e.r.p)

HIGH-DEFINITION MULTIMEDIA INTERFACE
The terms HDMI, HDMI High-Definition Multimedia Interface, HDMI trade dress and the HDMI Logos are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.