this is the step of how to install the software in your Windows 10 computer：

once you install the Silicon Lab drivers CP210x you have to enable COM3 as a legacy hardware, then re-install the software again.

* open device manager
* click on action
* add legacy hardware
* click on next
* search for and install the hardware automatically(Recommended)
* next
* it will detect that com port and next
* double click com port

Hope this can help you!