Veise

Installation Manual

Model No. VE07

Tutorial Video

Scan the QR code and search **VE07** to get the video.

Need Help? Contact Us!

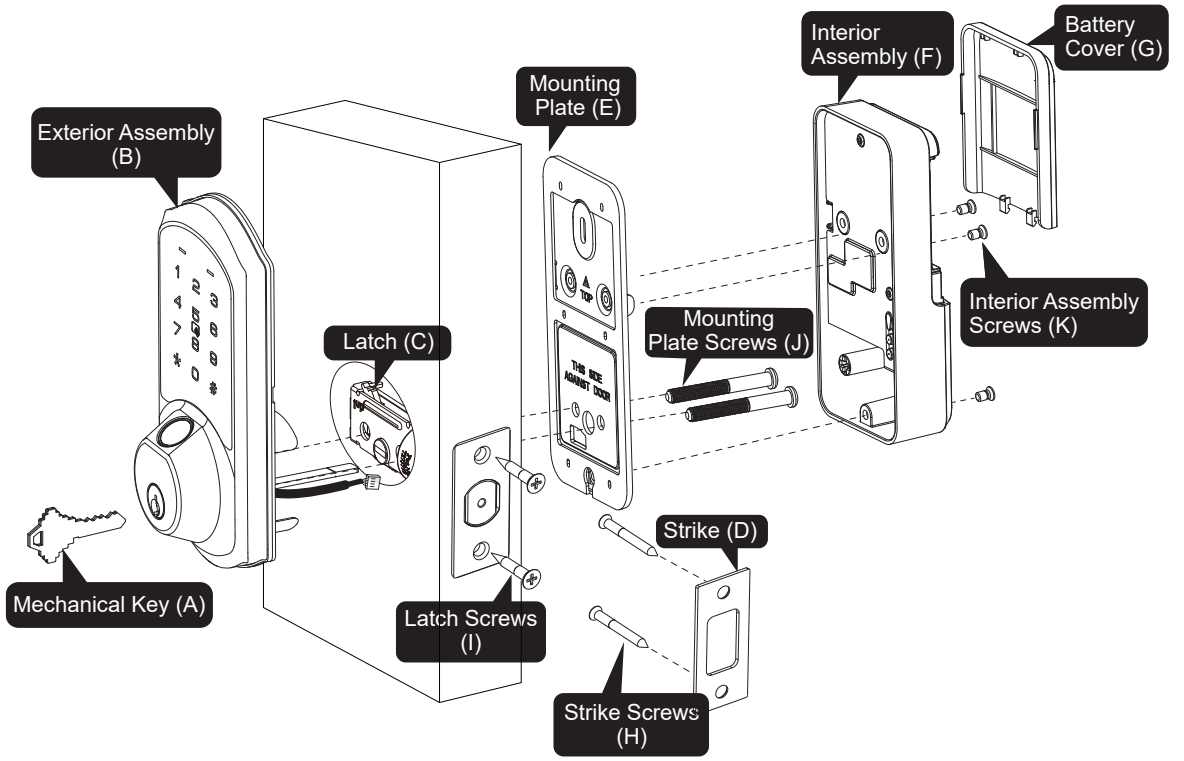
Call us at **+1(855)400-3853** (Monday-Friday 9:00am-5:00pm PST), if you have any questions.

support@iveise.com **iveise.com**

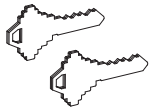
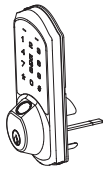
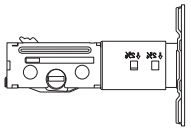
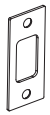
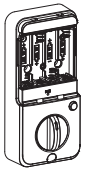
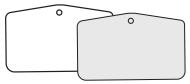
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Installation Overview



Parts List

A Mechanical Keys x2 	B Exterior Assembly x1 	C Latch x1 	D Strike x1 
E Mounting Plate x1 	F Interior Assembly x1   G Battery Cover x1	H Strike Screws x2 	I Latch Screws x2 
J Mounting Plate Screws x2 	K Interior Assembly Screws x3  L Reset Tool x1 	M Drive-In Collar (Optional) 	N IC Cards x2 

⚠ Missing any parts? Call us at +1(855)400-3853. support@iveise.com

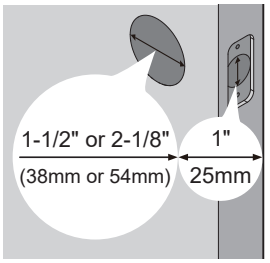
Installation Guide

Step 1: Prepare the Door & Check Dimensions

1

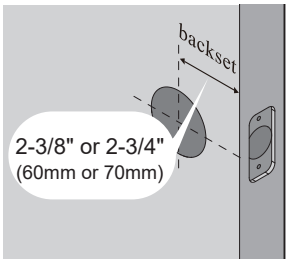
The hole in the door is 1-1/2" or 2-1/8" (38mm or 54mm).

The hole in the door edge is 1" (25mm).



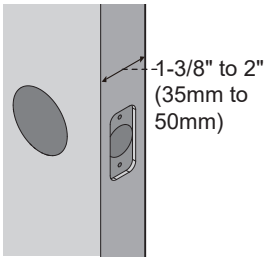
2

The backset is either 2-3/8" or 2-3/4" (60mm or 70mm).



3

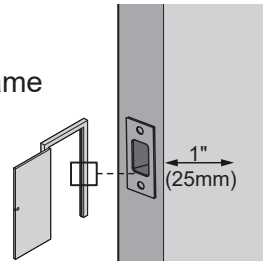
The door thickness is 1-3/8" to 2" (35mm to 50mm).



4

NOTE:

1. Make sure the door frame is aligned with the door.
2. There are no obstructions stuck in the door frame.



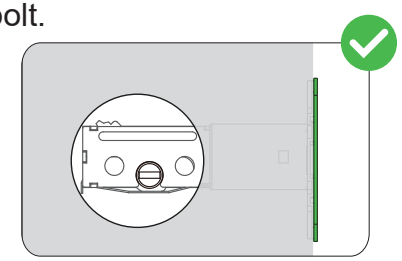
Installation Guide

Step 1: Prepare the Door & Check Dimensions

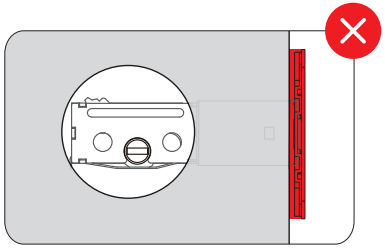
Optional: Instructions for doors with 1-1/2" (38mm) holes

1. Test whether you need to extend the Latch hole.

Temporarily install the Latch bolt.

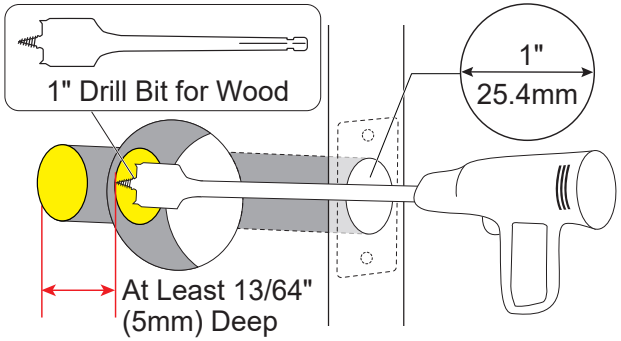


Fit properly



Fit improperly

If the Latch bolt is stuck, you need to extend the Latch hole.



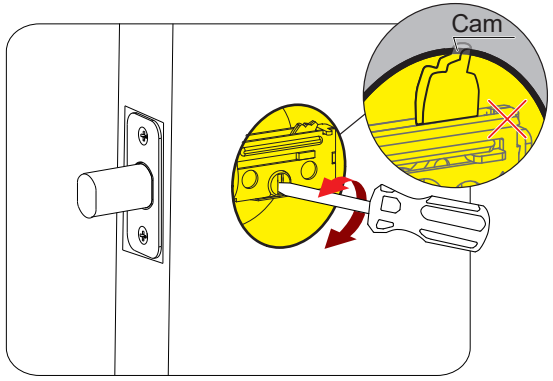
Extend the Latch hole at least 13/64" (5mm) deep by using a 1" (25.4mm) Drill Bit.

Installation Guide

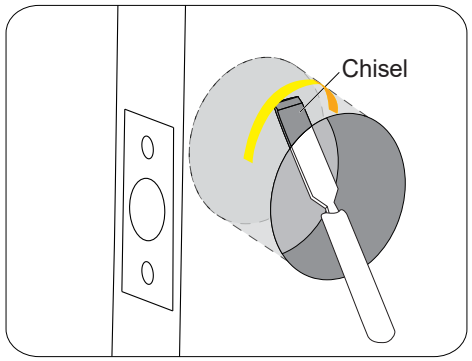
Step 1: Prepare the Door & Check Dimensions

2. Test the extended Latch hole.

Temporarily install the Latch bolt, rotate it with a screwdriver to test if it extends and retracts properly.



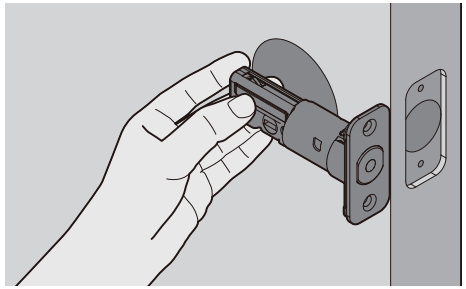
If the Latch bolt is stuck, remove the Latch bolt and chisel out a small channel at the top of the hole to give the Cam room to rotate.
(Refer to the following image)



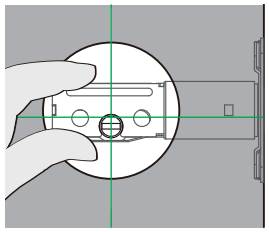
Installation Guide

Step 2: Install the Latch & Strike

1 Confirm the backset and adjust the Latch.

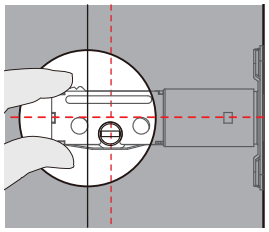


Hold the Latch in front of the door hole, flush the Latch against the door edge. Is the slotted hole centred in the door hole?



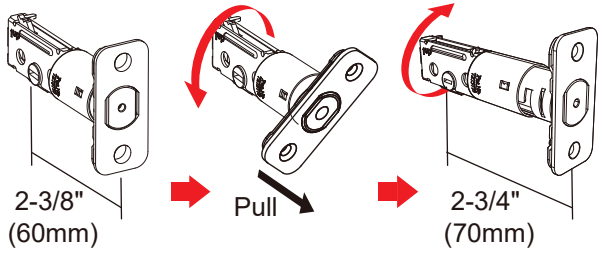
YES

No need to adjust.



NO

Slotted hole is NOT centred.

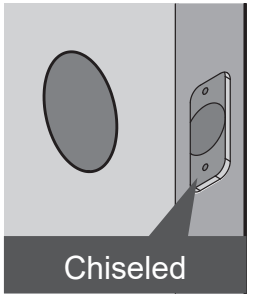


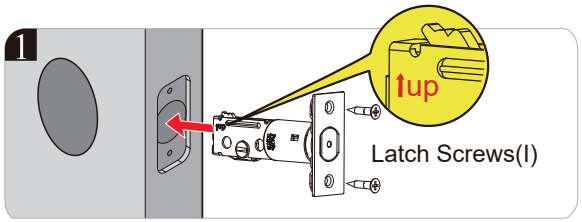
Rotate and pull the Latch as shown to extend the Latch.

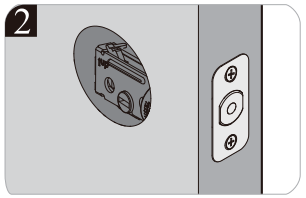
Installation Guide

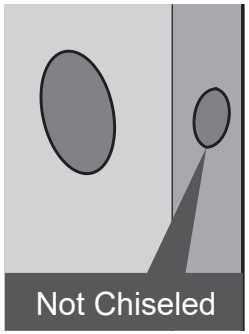
▶ *Step 2: Install the Latch & Strike*

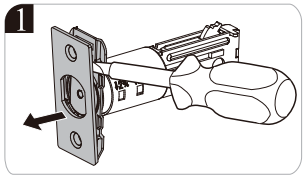
2 Install the Latch.

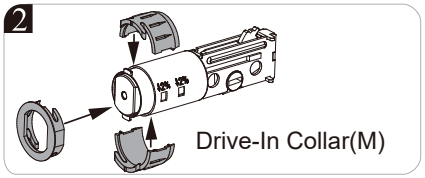


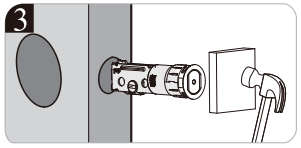


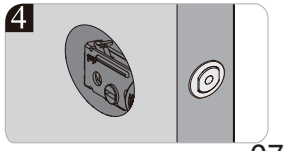








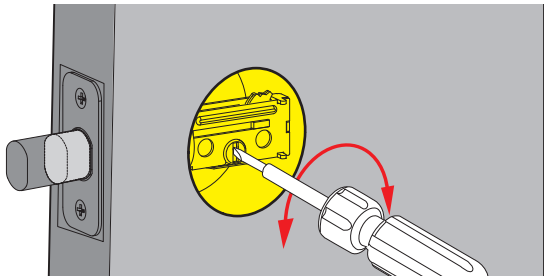




Installation Guide

Step 2: Install the Latch & Strike

3 Test if the Latch bolt extends and retracts properly by using a screwdriver.

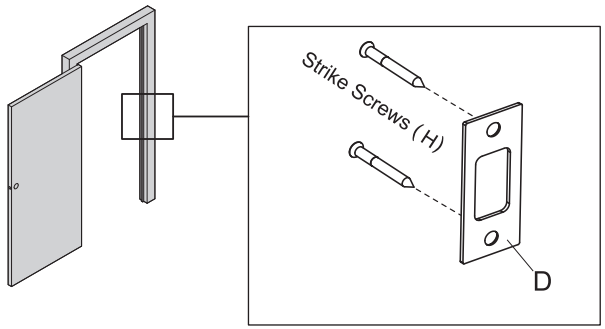


⚠ Important:
Before installation, the Latch bolt should be retracted completely (in the unlocked position).



4 Install Strike on the door frame.

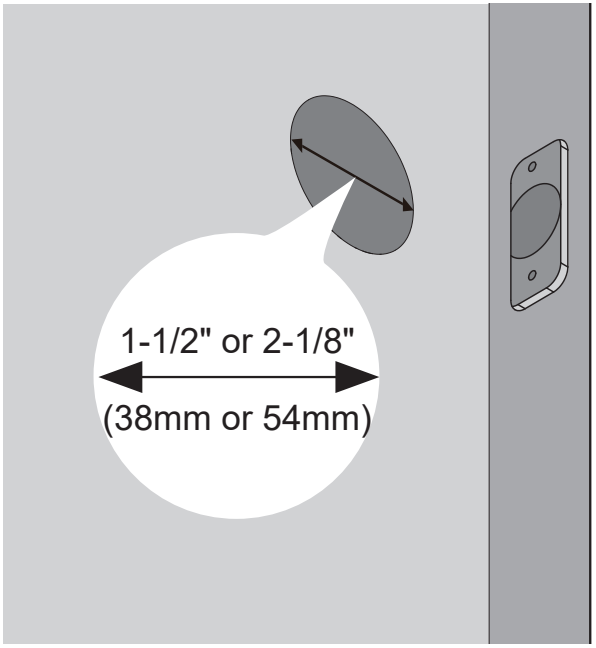
⚠ Important:
Make sure the hole in door frame is drilled a minimum of 1" (25mm) deep.



Installation Guide

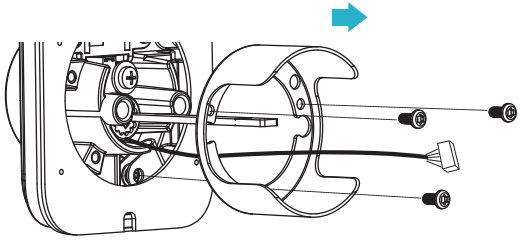
Step 3: Install Exterior Assembly

1 Measure the diameter of the hole in the door.



2-1/8" (54mm)
Go to next step directly.

1-1/2" (38mm)
Remove the spacer on the exterior assembly.

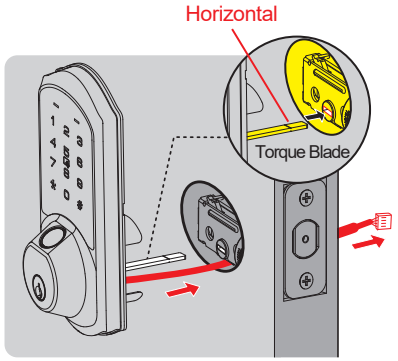


Installation Guide

Step 3: Install Exterior Assembly

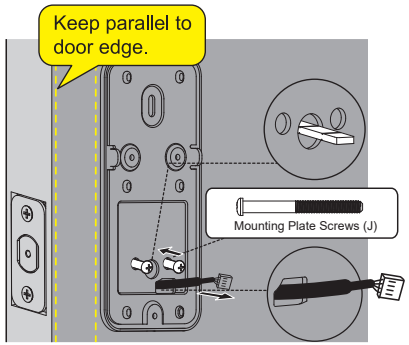
2 Route the cable below the Latch and insert the Torque Blade through the slot in the Latch.

Do not insert the Mechanical Key into the cylinder during the installation.



3 Install the Mounting Plate with the Mounting Plate Screws.

Do not overtighten screws.



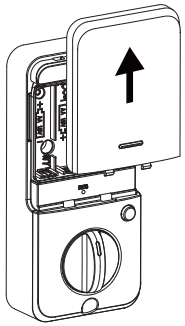
NOTE:
Both the Exterior and Interior Assembly should be kept parallel to the door edge.

Installation Guide

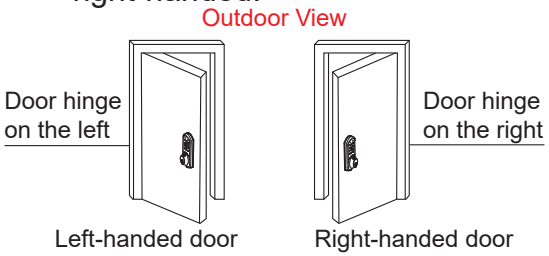
Step 4: Install Interior Assembly

1 Disassemble the Battery Cover.

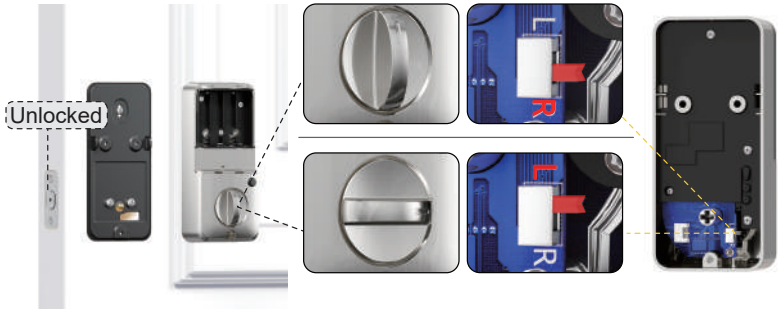
⚠ Important:
Do not load batteries until lock is completely installed.



2 Check the door is left-handed or right-handed.



NOTE: If the direction of the slide switch is set incorrectly, it can be reset in DDLock App.
(DDLock App > Settings > Door opening direction)



Right-Handed Door

Move the slide switch to "**R**".
Turn the thumb turn to the Vertical position.

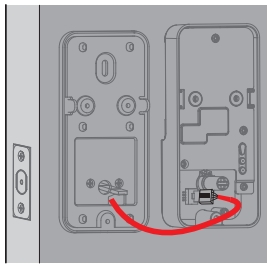
Left-Handed Door

Move the slide switch to "**L**".
Turn the thumb turn to the Horizontal position.

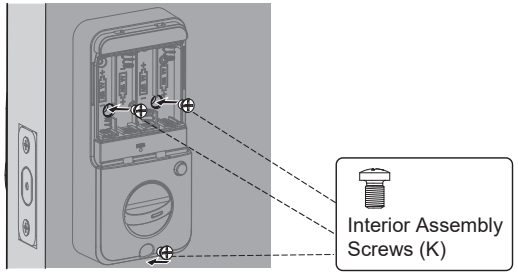
Installation Guide

Step 4: Install Interior Assembly

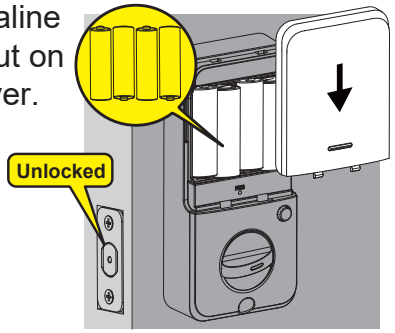
3 Insert the cable connector into the socket. Push the connector in firmly until it is completely attached.



4 Attach Interior Assembly to the Mounting Plate and tighten 3 screws.



5 Insert 4 AA Alkaline batteries and put on the Battery Cover.



NOTE:
Please use all new, non-rechargeable Alkaline batteries only.

Scan the QR code
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Call us at **+1(855)400-3853**, if you have any questions.
support@iveise.com

How to Reset

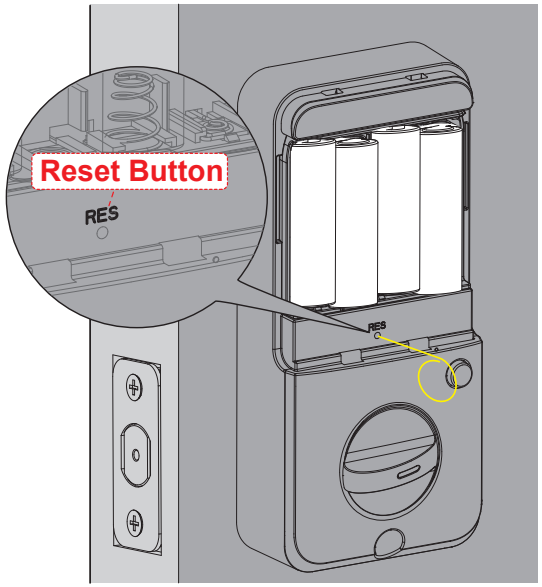
1. Keep the door open and unlocked.
2. Press and hold the Reset Button for 5 seconds by using the Reset Tool, until you hear a short beep and green light flashes once.

NOTE:
If the lock has been paired in DDLock App, please go to “Settings” in DDLock App, and make sure the “Reset Button” is turned on before resetting.

Settings	Factory Default
Admin Passcode	123456
Auto Lock	Off
Passage Mode	Off
Reset Button	On
Lock Sound	On
Wrong Entry Limit	5 times
Shutdown Time	2 minutes

Scan the QR code
Search **VE07**

Call us at **+1(855)400-3853**,
if you have any questions.
support@iveise.com



Troubleshooting

• Why won't the lock accept any inputs after entering the passcode incorrectly multiple times?

The lock will shut down for 2 minutes after 5 unsuccessful attempts to enter an invalid passcode. You can either unlock it through the DDLock App or wait 2 minutes to try again.

• How to lock manually from outside?

Press and hold " **#** " to lock from outside.

• What should I do if the batteries are completely dead before I can replace them?

When the batteries are dead, you can use the Mechanical Key to unlock the door.

• Why does the lockset lock when I unlock it and unlock when I lock it?

The door opening direction might be set wrong, you can disassemble the lock and redo the left / right door setup steps. Also, you can go to DDLock App to reset the door opening direction.

(DDLock App - Settings - Door opening direction)

• Why won't the Latch bolt extend fully after installation?

Ensure the Exterior Assembly is aligned parallel to the door. It should not be installed at a crooked angle.

If you have any questions, please contact us at **+1(855)400-3853**.

support@iveise.com

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.

• Increase the separation between the equipment and receiver.

• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

• Consult the dealer or an experienced radio / TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Information

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

ISED Statement

English: This device contains licence-exempt transmitter (s) / receiver (s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS (s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

The digital apparatus complies with Canadian CAN ICES - 3 (B) / NMB - 3 (B).

French: Cet appareil contient des émetteurs/récepteurs exempts de licence qui sont conformes aux RSS exemptés de licence d'Innovation, Sciences et Développement économique Canada.

L'exploitation est soumise aux deux conditions suivantes :

(1) Cet appareil ne doit pas provoquer d'interférences.

(2) Cet appareil doit accepter toute interférence, y compris les interférences susceptibles de provoquer un fonctionnement indésirable de l'appareil.

l'appareil numérique du ciem conforme canadien peut - 3 (B) / NMB - 3 (B).

This device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS 102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

cet appareil est conforme à l'exemption des limites d'évaluation courante dans la section 2.5 du cnr - 102 et conformité avec rss 102 de l'exposition aux rf, les utilisateurs peuvent obtenir des données canadiennes sur l'exposition aux champs rf et la conformité.

This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment.

Cet équipement est conforme aux limites d'exposition aux rayonnements du Canada établies pour un environnement non contrôlé.

This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Cet équipement doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et votre corps.

Information & Safety Warnings

- Protect your User Passcodes and Admin Passcode.
- Restrict access to your lock's interior assembly and routinely check your "Settings" to ensure they have not been altered without your knowledge.
- Do not use an electric screwdriver during installation.
- This manufacturer advises that no lock can provide complete security by itself.
- This lock may be defeated by forcible or technical means, or evaded by entry elsewhere on the property.
- No lock can substitute for caution, awareness of your environment, and common sense.
- Take care to ensure a long-lasting finish. Please use soft and damp cloth to clean the lockset if you need. Using lacquer thinner, caustic soaps, abrasive cleaners or polishes could damage the coating and result in tarnishing.
- The lock is water-resistant. It can withstand water splashes; however, do not let water and liquids get into the lock.

Need Help? Contact Us!

If you have any questions, please contact us at

+1(855)400-3853

(Monday-Friday 9:00am-5:00pm PST)

support@iveise.com **iveise.com**

If you have your ***order ID*, videos or images of your problem** (if necessary) ready before contacting Customer Support, we will solve your problem faster and better.

V4.0