QUICK GUIDE

Installation Steps

01 | Take out:
Take out the device from the package, open the accessory box, and take out the power adapter and food bowl.

02 | Component installation sequence:
(1) Align the △ on the food tank (A) with the △ on the main unit (B), and gently press and turn clockwise until it locks into place at the △.

(2) After the food bowl is stuck to the base, place the base of the device on a level ground.

App download and operation

1. Download
Scan the QR code above to download the Mesmerizing Smart Life App, then register an account and log in.

2. Add device
① Press and hold "⏻" on the device for more than 5 seconds to put the device in network configuration mode. ② Click "Add Device".

3. Select device
From the list of searched devices, click the device you want to connect to the network.

4. Network configuration
Supports both 2.4GHz Wi-Fi networks, not 5GHz. Enter the name and password of your 2.4GHz WiFi network, then click "Next".

5. Successful connection
Please wait while the device connects to the network. The process typically completes within approximately 30 seconds.

6. Enter the page
Go to the Device Details Page. If the device is offline, it may be normally due the device is not powered on, the network operation recently, and also check your network or wifi as per fuse schedules.

7. Set Up a Feeding Plan
Tap "Feeding Schedule" to access the Feeding Schedule page and set feeding times.

8. Comprehensive settings page
Click the "Settings" icon in the upper right corner of the Device Details Page to access the Device Settings page, where you can configure settings such as information notifications.

Cleaning Instructions

(1) Remove the food tank lid: Flip the snap-lock and take off the top lid.

(2) Remove the food tank: Empty the food in the food tank first, then rotate the food tank counterclockwise. When "△" on the food tank rotates from "△" to "△" on the base, the food tank can be removed.

(3) Take out the food dispensing component: Lift the food dispensing component upward by hand.

(4) Clean and dry: Clean and dry all the removed parts. For the main unit, wipe it with a damp cloth - do not rinse it with water.

(5) Reassemble: After the device is dry, first align "▽" on the food dispensing component with "△" on the main unit, then fasten the food tank by rotating it clockwise.

(6) Do not put the device in the dishwasher, as this will cause permanent damage!

Maintenance

01 | Remove the mechanism assembly

(1) Open the mechanism lock: Toggle the mechanism lock.

(2) Remove the mechanism assembly: Rotate the mechanism assembly counterclockwise. Once "△" on the mechanism assembly aligns with "▽" on the base, the mechanism assembly can be removed.

02 | Install the mechanism assembly

Align "▽" on the mechanism assembly with "△" on the base. Rotate it clockwise to the end, then toggle the mechanism lock to secure it.

03 | Replace the batteries

(1) Remove the batteries: Open the battery cover, then pull the black tab - all batteries will be removed at once.

(2) Install the batteries: First, confirm the positive (+) and negative (-) polarities. Gently push to install the 2 bottom batteries first, then install the 2 top batteries.

Simple Troubleshooting

Q1: The App fails to connect to the device?
A1: 1. Do not use Chinese characters in the Wi-Fi name and password.
2. Network connection requires 12 characters. Use a combination of numbers and letters instead.

3. Network connection failure may also be caused by software conflicts on your phone. Restart your phone, disable the auto-start of non-system apps, turn on Bluetooth and location services on your phone, then try reconnecting.

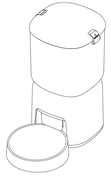
Q2: The device dispenses food inaccurately or does not dispense food?
A2: First, check if there is too much pet food in the food tray or if the food channel is blocked. Regularly clean the food outlet and food channel. If the device is powered by batteries, check if the batteries are depleted or leaking.

Q3: No response when the device is turned on?
A3: First, check if the power supply is properly connected. If it is properly connected, check if the power adapter and power cord are damaged. If damaged, contact customer service for assistance.

Intelligent Feeder

Instructions for use **Smart version**

Please read the instruction manual carefully before using the product



Safety precautions

1. Children must be supervised by an adult at all times when using this product.
2. Do not use the device for pets that cannot reach the food bowl or those with physical limitations.
3. Do not immerse the base in water to avoid damaging electronic components such as the control panel.
4. Do not place any foreign objects in the device.
5. Do not put wet food or spoiled pet food in the device.
6. Do not disassemble the device by yourself.
7. Do not modify the device.
8. If the device malfunctions or has damaged parts, do not attempt to repair it yourself. Contact the dealer or customer service for assistance.
9. Be sure to unplug the power cord when the product is not in use or before cleaning.
10. If the power plug of the device gets wet, turn off the power of the socket and do not attempt to unplug the power plug.

Cautions

1. Do not let pets chew or swallow any accessories. If you are worried that the power cord may be chewed by pets, please purchase a wire conduit (hard plastic protector) at a hardware store to protect the power cord.
2. The device works normally at an ambient temperature of 0℃-40℃. Do not place the device in direct sunlight or environments with inappropriate temperatures.
3. Please power the device with alkaline AA batteries (to be purchased by yourself).
4. Please check the batteries regularly. If you are traveling or on a business trip for a long time, be sure to replace with new batteries.
5. Do not lift the device directly from the lid, food tank, or food bowl. Lift and carry it by holding the base with both hands, and keep the device upright.
6. Please use dry pet food with a size range of 5-14 mm. Avoid food jamming or blockage of the food outlet caused by excessively large food particles.
7. Read and follow all important instructions listed on the device and packaging carefully.

Packing list

After opening the product package, check if the device is intact and verify that the accessories are complete against the list.

Main unit



Accessories



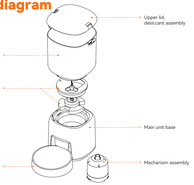
❶ Food tank ❷ Power cord ❸ Power adapter

❹ Food bowl ❺ Desiccant ❻ User manual ❼ Quick guide

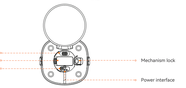
*Note: To provide better products, we regularly improve them. If the product picture is slightly different from the actual product, the actual product shall prevail.

Product diagram

Front view

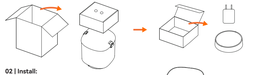


Bottom view

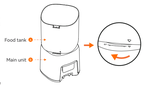


Installation sequence

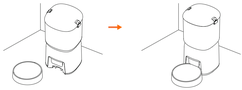
01 | Take out:
Take out the device from the package, open the accessory box, and take out the power adapter and food bowl.



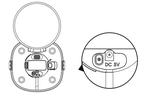
02 | Install:
(1) Align "△" on the food tank (A) with "△" on the main unit (B), and gently press and clamp clockwise to "△".



(2) After the food bowl is stuck to the base, place the base of the device on a level ground.



Button description



Restore factory settings: Press and hold for 6 seconds until a long "beep" sounds. The device will restore to factory settings, and all data (including network configuration information and feeding records) will be cleared.

Battery mode description

(1) When the device is not connected to a power supply, it will default to battery power. If you need to use it without plugging in, ensure the device is equipped with batteries as required.

(2) When powered by batteries, the battery capacity is limited. To ensure long battery life and avoid affecting feeding, the device will enter Battery Mode after 30 seconds of inactivity. Remote control via the APP is not supported in this mode.

(3) To use the APP functions, connect the power cord. The APP functions can be used once the network configuration is successful.

Note:When powered by batteries, the device will enter a Power-saving Mode after 30 seconds of inactivity.the button presses or app interaction). Press the ⏻ button to wake it up.

Specifications

Food tank capacity: 5L
Power supply: DC5V/1A power adapter; 4 alkaline AA batteries
Power adapter: AC100-240V input, DC5V output
Product weight: 1.43±0.1kg
Product size: 192*311*340mm (including food bowl)

Cleaning instructions

Clean the device according to the following steps

(1) **Remove the food tank lid:** Flip the snap-lock and take off the top lid.



(2) **Remove the food tank:** Empty the food in the food tank first, then rotate the food tank counterclockwise. When "△" on the food tank rotates from "△" to "△" on the base, the food tank can be removed.



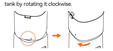
(3) **Take out the food dispensing component:** Lift the food dispensing component upward by hand.



(4) **Clean and dry:** Clean and dry all the removed parts. For the main unit, wipe it with a damp cloth - do not rinse it with water.



(5) **Reassemble:** After the device is dry, first align "▽" on the food dispensing component with "△" on the main unit, then fasten the food tank by rotating it clockwise.



(6) Do not put the device in the dishwasher, as this will cause permanent damage!



Instructions for use

01 | Assemble

☆ Complete the assembly according to the installation sequence.

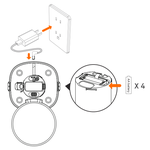


02 | Connect to power

☆ Insert the 5V/1A power adapter into a socket, and connect it to the device.

☆ Open the battery compartment at the bottom of the device and install 4 alkaline AA batteries (optional) to prevent power failure.

Note:
1) Batteries need to be purchased by yourself.
2) Make sure that all components are clean and completely dry before turning on the power.



03 | Pour pet food

☆ Squeeze the two locking clips on the sides and pull the lid open.

☆ Pour in dry pet food.

☆ Close the lid and press the latches on both sides firmly to secure it.

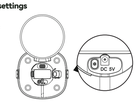
Note:
1) Do not put wet food or spoiled pet food.
2) The recommended pet food size range is 5-14 mm.
3) Comparison of maximum coarse grain size:





04 | Restore the device to factory settings

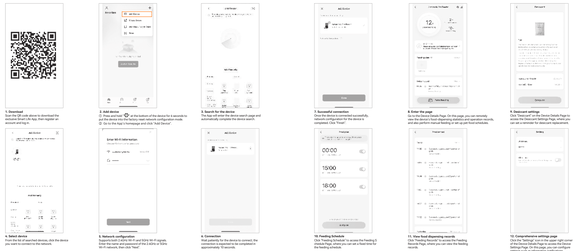
☆ Press and hold the button ⏻ for 6 seconds until a long "beep" sounds. The device will then restore to factory settings, and all data (including network configuration information and feeding schedules) will be cleared.



05 | Fault alerts

☆ If the food dispensing structure gets jammed (e.g., due to excessively large pet food), the device will issue a food jamming alert. The device can only operate normally after the fault is resolved.

App download and operation



Simple troubleshooting

Solutions to problems

Q: The App fails to connect to the device?
A: 1. The Wi-Fi name and password must not contain Chinese characters and should not exceed 12 characters. Use a combination of numbers and letters instead.
2. Network connection failure may also be caused by software conflicts on your phone. Restart your phone, disable the auto-start of non-system apps, turn on Bluetooth and location services on your phone, then try reconnecting.

Q: The device dispenses food inaccurately or does not dispense food?
A: First, check if there is too much pet food in the food tray or if the food channel is blocked. Regularly clean the food outlet and food channel. If the device is powered by batteries, check if the batteries are depleted or leaking.

Q: The device shows "Offline"?
A: Check if the distance between the device and your home router exceeds 10 meters (effective distance: 10 meters). Try to avoid walls between the device and the router - Wi-Fi signals drop sharply when passing through walls, leading to unstable connections and eventual device offline status. Additionally, when the network signal is weak, there may be a delay in updating the device's actual status.

Q: No response when the device is turned on?
A: First, check if the power supply is properly connected. If it is properly connected, check if the power adapter and power cord are damaged. If damaged, contact customer service for assistance.

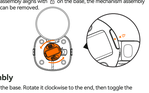
Maintenance

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