Welcome

Better pet health, more pet happiness.

Congratulations and welcome to the BrilliantPad family.

You're well on your way to a healthier dog and a cleaner home. Proper setup and consistent dog training are essential. Follow this guide for the best experience possible. We'll be there to support you every step of the way.

Follow these steps to get started:



1. Setup Machine



2. Sync the App



3. Train Your Dog



4. Enjoy!

Welcome

Support videos are available for every step



Visit **BrilliantPad.com/start** for setup guidance.

OR scan this QR code with your smartphone camera app.

We're here to help

We are happy to offer you a complimentary consultation with one of our pet experts. We can help answer any questions with setting up your machine, getting to know our app or training your dog.

Call the number below to schedule your appointment today.

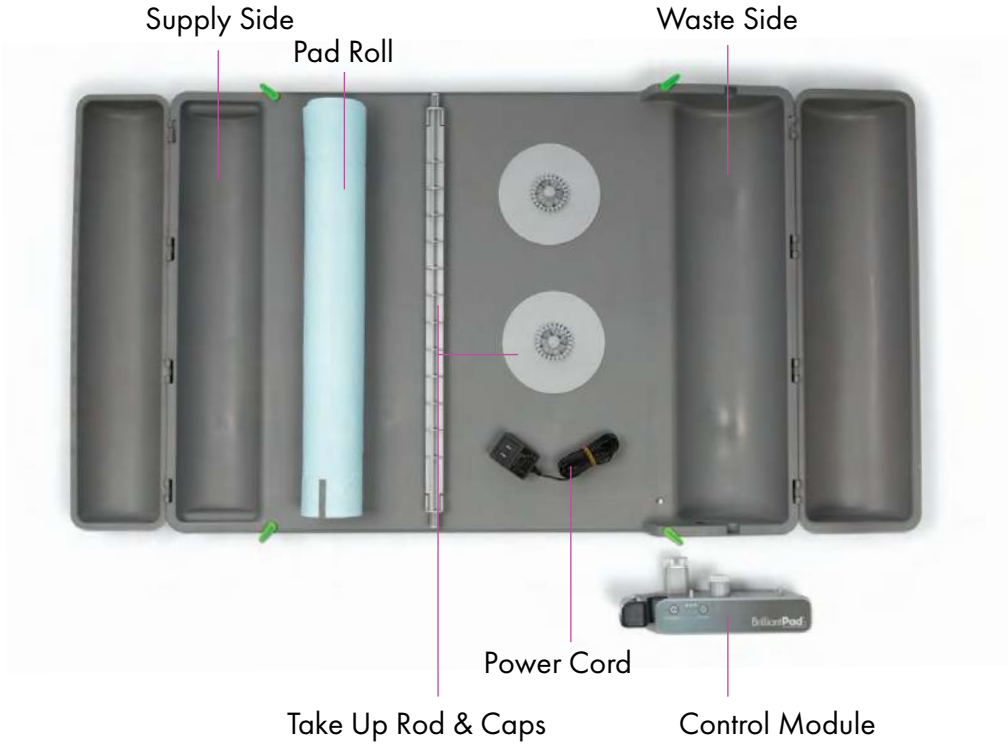
Call (312) 348-7915

BrilliantPad

Machine Setup

Smarter pet parenting starts here.

Get to know the parts



Scan this QR code
for setup guidance

Machine Setup

Follow these steps:



Insert module and lock knob

Point green knob up towards 12 o'clock when inserting into machine. Then turn clockwise to lock into place.



Plug in power cord

Insert power cord into the control module. Then tuck the cord into the cleats along the underside of the base.



Insert pad roll & take-up rod

Press caps into each end of the take-up rod and place it in the waste side. Then lay pad roll into the supply side.



Tuck the pad roll into the clips

Pull pad roll 5 inches past take-up rod. Ensure white side is up and blue down. Then tuck pad under clips on both ends of take-up rod.



Hold "Pad Advance" button

Press the "Pad Advance" button until it winds up the pad.



Lock the covers

Close both covers and rotate the green latches to secure covers in place.

App

The app that helps you become a better pet parent.

Visit **BrilliantPad.com/start** for setup guidance.



See instruction manual for additional information.

Did you know?

You can create a customized cleaning schedule for your dog.

The BrilliantPad app helps you proactively track your dog's health and can alert you of any early warning signs of health issues.

You can tag & share photos directly with your vet.

Scan this QR code
for setup guidance

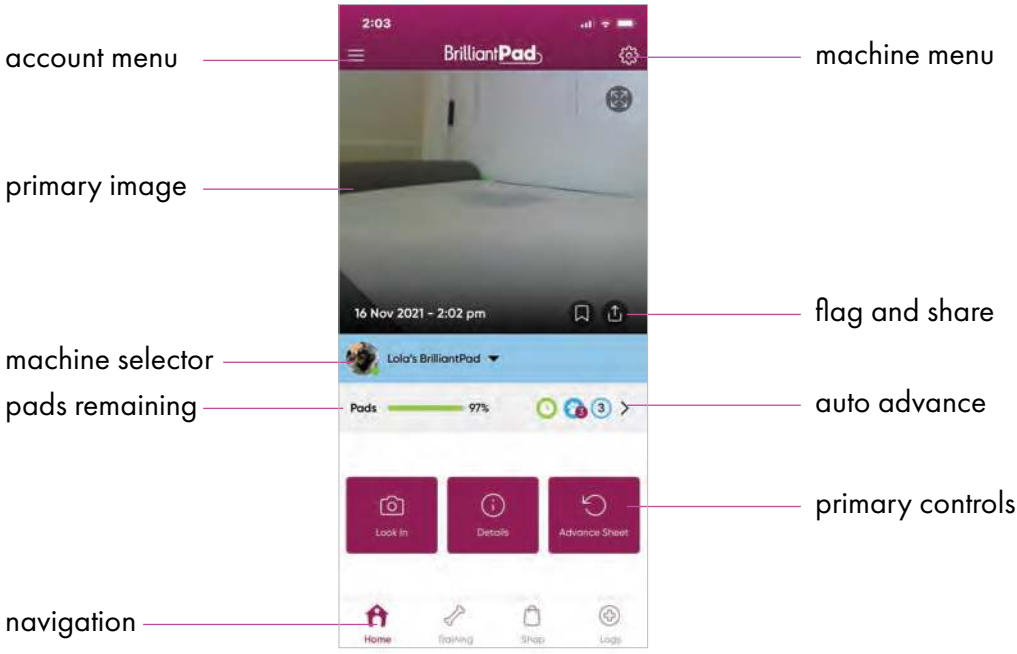
App

Download the BrilliantPad app:

Download on the App Store OR GET IT ON Google Play

When you open the BrilliantPad app for the first time, you can login with the account you created at purchase OR select “create account” and follow the instructions.

App Overview



For more detailed information on the BrilliantPad app, see pages 7-11 in the manual or watch the videos linked on the front of this card.

Training

Yes, there's training, but it will all be worth it.

Visit **BrilliantPad.com/start** for training support.



OR you can find more detailed information in the Manual included.

Consider training a small investment with a big payoff: a healthier, happier dog and cleaner home.

What to Expect:

Training takes time. It varies by a dog's age, potty behavior and personality, and can take up to 3 weeks of consistent training.

Don't get discouraged. At times, it will feel like two steps forward and one step back, but keep going!

We're here for you. Please view our training resources in our app and website OR feel free to give us a call at (312) 348-7915.

Scan this QR code
for setup guidance

Training

Getting started with training

DAY 1-2

Let your dog get comfortable

- Assemble and place BrilliantPad at potty spot
- Let dog inspect and approach on their own terms

TIP: Don't force your dog to go on BrilliantPad. It will create negative associations and make it harder to train.

DAY 3-5

Encourage your dog to explore

- Lead your dog to go near or on BrilliantPad
- Reward with praise and their favorite treats
- Move on to next step after you feel your dog is comfortable around BrilliantPad

TIP: If you feel your dog is nervous, remove BrilliantPad for a couple of days, then reintroduce after they've calmed down.

DAY 6

Find your training plan

- Identify your training steps on brilliantpad.com/start
- Confinement training for new puppies
- Transition training for adult dogs currently using puppy pads or grass trays

TIP: Use professional trainers for adult dogs never trained to indoor potty- it's very hard!

DAY 7+

Be consistent and keep going

- Always be patient. Consistency and repetition lead to success
- Reinforce positive behavior with love and affection
- Do not punish if your dog has an accident

TIP: We're here to help! Please email us anytime at support@brilliantpad.com or call (312) 348-7915.

Call (312) 348-7915

to schedule your consultation with a specialist

BrilliantPad

Health & Happiness

BrilliantPad is pet health & happiness, all rolled into one.

Anytime relief for your pet

You can't always be there when your dog has to go. But with BrilliantPad, you don't have to be nearby to provide your pet with a clean pad.

To setup self-cleaning: App home screen > Tap "gear icon" > Tap "auto advance settings"
To clean remotely: App home screen > Tap "advance sheet"

Less mess, no stress

All you want is snuggle time with your pup, but messy, smelly potty pads have your hands full. So let BrilliantPad handle it.

To view pads remaining: App home screen > View roll indicator bar %
To dispose used pad roll: Remove roll with rod > Throw in trash

Pet parenting made smarter

Get proactive with health alerts. BrilliantPad documents and flags changes in your dog's waste.

To view health log: App home screen > Tap "logs"
To manage alert settings: App home screen > Tap "gear icon"> Machine settings > Alerts

Health & Happiness

Here's what BrilliantPad Pet Parents are saying:

"So happy with this purchase, has made my life a lot easier, especially when I have to go away for a few days- people who dog sit for me now don't have to worry about puppy pads at all, as the rolls last a good week with my two Pomeranians! Best idea ever."

-Ce

"I am a very busy company owner that works from home, and this app alerts me when my Shih Tzu potties and I can look in, away from home too, and advance pad as needed or set it to automatically advance. Awesome product."

-Lisa

"I don't have to go there and say, 'Oh, somebody went poop, and they're sick.' I can go on there and say 'Oh, that wasn't there at 11:05, but now it's there at 11:15.' That's great! I know when they got sick. That, to me, is the best. It just doesn't tell you the result. It shows you how it got there."

-Rocco

Save with our rewards program

Earn rewards like discounts when you buy BrilliantPad products, refer friends and follow us on social pages.

When a friend or family member purchases a BrilliantPad machine through your unique referral link, they receive $25 off their order and you earn $25 off your next BrilliantPad purchase.

www.brilliantpad.com/rewards